



USER MANUAL

Energy Storage System - Single Phase

INVERTER: ES-INV-SPH3.6K, ES-INV-SPH5K

BATTERY: ES-BAT-10.1P

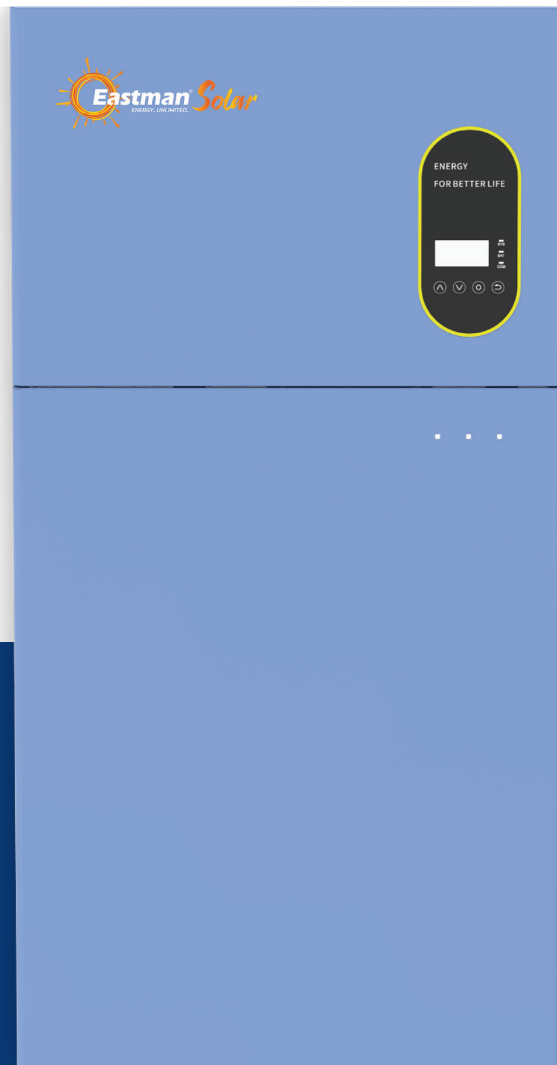


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1.1. Content And Structure Of This Document

This document is valid for:

Inverter: ES-INV-SPH5K, ES-INV-SPH5K

Battery: ES-BAT-10.1P

This document describes the mounting, installation, commissioning, configuration, operation of the product as well as the operation of the product user interface.

Read this document through, understand the safety information, and get familiar with the functions and features of the device before installing and operating it.

Illustrations in this document are reduced to the essential information and may deviate from the real product.

You will find the latest version of this document and further information on the product in PDF format at www.eastmanworld.com.




1.2. Target Group

This document is intended for qualified persons and end users. Only qualified persons are allowed to perform the operations marked with a warning symbol in this document. Tasks that do not require any specific qualifications will not be marked and can be performed by the end user. Qualified persons must have.

- Knowledge of working principle of inverters.
- Knowledge of how to deal with the dangers and risks associated with installing and using electrical devices, batteries and systems.
- Knowledge of the installation and commissioning of electrical devices and systems.
- Knowledge of the applicable standards and directives.
- Understood and complied with this document, including all safety precautions.
- Understood and complied with the documents of the battery manufacturer, including all safety precautions.

1.3. Levels of Warning Messages

The following levels of warning messages may occur when handling the product

Symbol	Description
 DANGER	DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.
 WARNING	WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
 CAUTION	CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
NOTICE	NOTICE indicates a situation which, if not avoided, can result in property damage.
INFORMATION provides tips which are valuable for the optimal installation and operation of the product.	

1.4. Definition of Abbreviations and Nouns

AC	alternating current	AUX	auxiliary
APP	application	EMS	energy management system

BAT	battery	INV	inverter
BMS	battery management system	MPPT	maximum power point tracking
DC	direct current	PV	photovoltaic

02 SAFETY

2.1. Intended Use

The inverter, battery packs and the electricity meters make up a system for optimization of self-consumption for a household. The inverter can achieve bidirectional transfer between AC current and DC current. The battery pack is used for the energy storage.

This system is suitable for indoor and outdoor installation.

Inverter must only be operated with PV arrays of protection class II in accordance with IEC 61730, application class A. The PV modules must be compatible with this product.

PV modules with a high capacity to ground must only be used if their coupling capacity does not exceed 1.0 μF .

All components must operate in a scenario suitable for their operation.

Be sure to use this product in accordance with the information provided in the accompanying documents and local applicable standards and directives. Any other operation may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of Eastman. Unauthorized alterations will void guarantee and warranty claims. Bytewatt shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and comply with all instructions contained therein.

The type label must remain permanently attached to the product.

2.2. Safety Instructions for Battery

2.2.1. General Safety Precautions

- Over voltage or wrong wiring can damage the battery pack and cause deflagration, which can be extremely dangerous.
- All types of breakdown of the battery may lead to a leakage of electrolyte or flammable gas.
- Battery pack is not user-serviceable. There is high voltage in the device.
- Read the label with Warning Symbols and Precautions, which is on the right side of the battery pack.
- Do not connect any AC conductors or PV conductors directly to the battery pack which should be only connected to the inverter.
- Do not charge or discharge damaged battery.
- Do not damage the battery pack in such ways as dropping, deforming, impacting, cutting or penetrating with a sharp object. It may cause a leakage of electrolyte or fire.
- Do not expose battery to open flame.

2.2.2. Response to Emergency Situations

The battery pack is composed of multiple batteries and designed to prevent the danger caused by malfunction.

If the user touches the inner material of the battery cells due to damage to the shell, the following actions are recommended.

1. Inhalation: Leave the contaminated area immediately and seek medical attention.
2. Eye injuries: Rinse eyes with running water for 15 minutes and seek medical attention.
3. Skin injuries: Wash the contacted area with soap thoroughly and seek medical attention.
4. Ingestion: Induce vomiting and seek medical attention.

If a fire breaks out in the place where the battery pack is installed, perform the following counter-measures:

- **Fire extinguishing media**

1. Respirator is not required during normal operations.
2. Use FM-200 or CO² extinguisher for battery fire.
3. Use an ABC fire extinguisher, if the fire is not from battery and not spread to it yet.

- **Firefighting instructions**

1. If fire occurs when charging batteries, if it is safe to do so, disconnect the battery pack circuit breaker to shut off the power to charge.
2. If the battery pack is not on fire yet, extinguish the fire before the battery pack catches fire.
3. If the battery pack is on fire, do not try to extinguish but evacuate people immediately.

⚠ WARNING

There may be a possible explosion when batteries are heated above 150°C. When the battery pack is burning, it leaks poisonous gases. Do not approach.

- **Effective ways to deal with accidents**

1. On land: Place damaged battery into a segregated place and call local fire department or service engineer.
2. In water: Stay out of the water and don't touch anything if any part of the battery, inverter, or wiring is submerged.
3. Do not use submerged battery again and contact the service engineer.

2.3. Important Safety Instructions

⚠ DANGER

Danger to life due to electric shock when live components or cables are touched.

There is high voltage in the conductive components or cables of the product. Touching live parts and cables can result in death or lethal injuries due to electric shock.

- Do not touch non-insulated parts or cables.
- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the inverter or the battery pack.
- After disconnection, wait for 5 minutes until the capacitors have discharged.
- Do not open the product.
- Wear suitable personal protective equipment for all operations on the product.

⚠ DANGER

Danger to life due to danger voltages on the battery pack.

There is danger voltage at the pin connector for the power cable. Reaching into the pin connector for the power cable can result in lethal electric shock.

- Do not open the battery pack.
- Do not wipe over the battery pack with a damp cloth.
- Leave the protective caps on the pin connectors for the batteries power connection until the inverter cables are connected to the battery pack.
- Disconnect the system from voltage sources and make sure it cannot be reconnected before working on the inverter or the battery pack.

⚠ WARNING

Risk of chemical burns from electrolyte or toxic gases.

During normal operation, no electrolyte would leak from the battery pack and no toxic gases would form. Despite careful construction, if the battery pack is damaged or a fault occurs, it is possible that electrolyte may be leaked or toxic gases may form.

- Store the battery pack in a cool and dry place.
- Do not drop the battery pack or damage it with sharp objects.
- Only set the battery pack down on its back or its bottom.

- Do not open the battery pack.
- Do not install or operate the battery pack in potentially explosive atmosphere or areas of high humidity.
- If moisture has penetrated the battery pack (e.g. due to a damaged housing), do not install or operate the battery pack.
- In case of contact with electrolyte, rinse the affected areas immediately with water and consult a doctor without delay.

⚠ CAUTION Risk of burns due to hot heatsink and housing.

The heatsink and housing can get hot during operation.
During operation, do not touch any parts other than the cover of the inverter.

NOTICE Damage to the inverter due to electrostatic discharge.

- Touching electronic components can cause damage to or destroy the inverter through electrostatic discharge.
- Ground yourself before touching any component.

NOTICE Damage due to cleaning agents.

- The use of cleaning agents may cause damage to the product and its components.
- Clean the product and all its components only with a cloth moistened with clear water.

⚠ DANGER Danger to life due to electric shock when live components or PV cables are touched.

When PV panels exposed to sunlight, the PV array generates high DC voltage which presents in the DC conductors. Touching the live DC cables can result in death or lethal injuries due to electric shock.

- Disconnect the inverter from voltage sources and make sure it cannot be reconnected before working on the device.
- Do not touch non-insulated parts or cables.
- Do not disconnect the DC connectors under load.
- Wear suitable personal protective equipment for all work on the inverter.

⚠ DANGER Danger to life due to electric shock from touching an ungrounded PV module or array frame.



- Touching ungrounded PV modules or array frames can result in death or lethal injuries due to electric shock.
- Connect and ground the frame of the PV modules, the array frame and the electrically conductive surfaces so that there is continuous conduction.
- Observe the applicable local regulations.

⚠ DANGER Danger to life due to electric shock when touching live system components in case of a ground fault.

When a ground fault occurs, parts of the system may still be live. Touching live parts and cables can result in death or lethal injuries due to electric shock.

- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the device.
- Touch the cables of the PV array on the insulation only.
- Do not touch any parts of the substructure or frame of the PV array.
- Do not connect PV strings with ground faults to the inverter.

2.4. Symbols explanation

Symbol	Explanation
	Beware of a danger zone This symbol indicates that the product must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.
	Beware of electrical voltage The product operates at high voltages.



Beware of hot surface
The product can get hot during operation.



Danger to life due to high voltages in the inverter, observe a waiting time of 5 minutes.
Prior to performing any work on the inverter, dis-connect it from all voltage sources as described in this document.



WEEE designation
Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.



Observe the documentation.



CE marking
The product complies with the requirements of the applicable EU directives.



Certified safety
The product is TUV-tested and complies with the requirements of the EU Equipment and Product Safety Act.



RCM (Regulatory Compliance Mark)
The product complies with the requirements of the applicable Australian standards.



UKCA marking
The product complies with the regulations of the applicable laws of England, Wales and Scotland.



RoHS labeling
The product complies with the requirements of the applicable EU directives.



Risk of chemical burns.



Risk of explosion.



Risk of electrolyte leakage.



Refer to the instruction for operation.



Use eye protection.



Fire, naked light and smoking prohibited.



No nearing.



Do not dispose of the battery pack together with the household waste but in accordance with the locally applicable disposal regulations for batteries.



Recycling code.

UN38.3

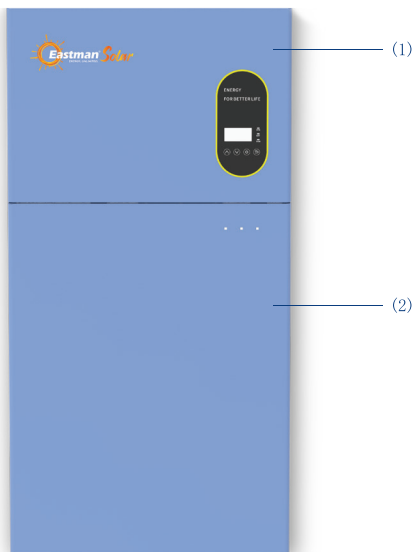
Marking for transport of dangerous goods
The product passes the certifications of the UN38.3.

03 PRODUCT INTRODUCTION AND APPLICATION SCENARIOS

3.1. Nomenclature introduction

Name	Designation in this document
ES-INV-SPH3.6K ES-INV-SPH5K	5kW Single-phase hybrid inverter 3.6kW Single-phase hybrid inverter 5kW Single-phase battery inverter
ES-BAT-10.1P	Battery

3.2. System introduction

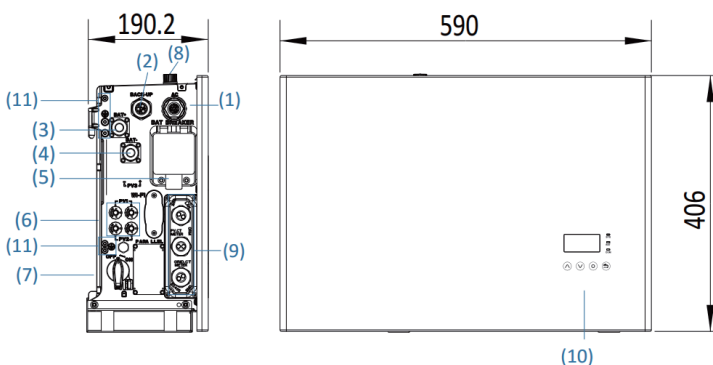


Dimension(W×H×D): 590×1157×205mm

Object	Name	Explain
1	ES-INV-SPH3.6K ES-INV-SPH5K	Inverter
2	ES-BAT-10.1P	Battery

3.3. Product Description

3.3.1. Inverter Electrical Interface Introduction



Position	Designation
1	Grid Connector
2	Backup Connector
3	Battery+ Power Connector
4	Battery- Power Connector





Position	Designation
5	Battery Circuit Breaker* of the Inverter
6	Positive and Negative PV connectors, PV1/ PV2 ***
7	PV Switch***
8	Wi-Fi Port
9	Communication Ports (CAN/RS485,BMS, LAN, Meter/Grid-CT, DRM**, PV-CT, AUX)
10	Inverter LCD
11	Grounding

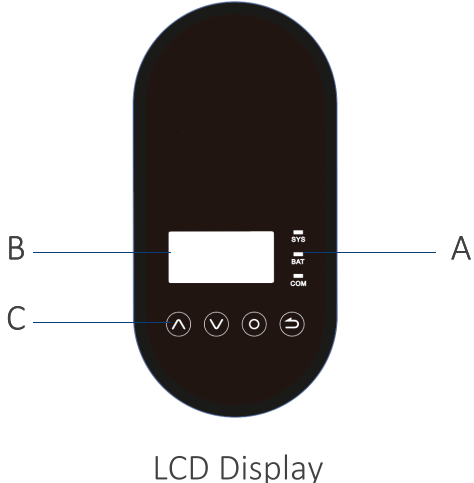
*All breakers of the product are switched off when shipped.

**The DRM is only for regions with AS/NZW 4777.2 safety regulations.

***For product B5, there are no PV switch and PV inputs.

3.3.2. Inverter Display Interface Introduction

Object	Name	Description
A	SYS LED	Red: The inverter is in fault.
		White: The inverter is in normal state.
	BAT LED	White: The battery is in charging or discharging.
	COM LED	White: The inverter is in communication.
B	LCD Display	Display the information of the energy storage system.
C	Button Function	 Escape from current interface or function.
		 Move cursor to upside or increase value.
		 Move cursor to downside or decrease value.
		 Confirm the selection.



LCD Display

3.3.2.1 Main interface of the Inverter LCD

<div style="border: 1px solid black; padding: 5px;"> <p>Power 0W</p> <p>Total 00.0kWh</p> <p>Battery %</p> <p style="text-align: center;">Normal</p> </div>	<p>Main displays the inverter working status and information, including:</p> <ol style="list-style-type: none"> 1.Power: Current PV power. 2.Total: Total power generation. 3.Battery: Current remaining battery power (SOC). 4.Normal: Current working state of the equipment, including Standby.
<div style="border: 1px solid black; padding: 5px;"> <p>>>>> MENU <<<<<</p> <p>>Status</p> <p>History</p> <p>Setting</p> </div>	<p>In the Main interface, press ENT key to enter the menu's main interface. Use the up and down key to select a sub-menu, press the ENT key to enter the selected sub-menu, press Return key to return to the previous layer.</p>

3.3.2.2 Display Content of Sub-Menu Status Item

<pre> >>>> Status <<<< >Grid Solar Battery </pre>	<p>Status menu contains five sub-menus: Solar, Battery, Grid, UPS and Comm. These display the relevant information about the current physical or communication interface respectively.</p>
<pre> >>>>> Grid <<<<< > U 230.2V I 2.0A F 49.99Hz </pre>	<p>Grid interface displays the real-time information on the utility grid side: voltage U, current I, frequency F, PInv, PMeter AC, PMeter DC.</p>
<pre> >>>>> Solar <<<<< > U1 360.0V I1 1.0A P1 360W </pre>	<p>Solar interface displays the real-time information of PV side: voltage U1, current I1, power P1, voltage U2, current I2 and power P2.</p>
<pre> >>> Battery <<< > U 96.0V I 10.0A P 960W </pre>	<p>Battery interface displays the real-time information of battery side: voltage U, current I, power P, residual capacity of Battery (SOC), the internal environmental temperature Temp.</p>
<pre> >>>>> UPS <<<<< > U 230.2V I 2.0A P 460W </pre>	<p>UPS interface displays the real-time information in this mode: voltage U, current I, power P, frequency F.</p>
<pre> >>>>> Comm <<<<< > BMS Yes Net Yes MeterGrid Yes </pre>	<p>Communication interface displays the real-time communication situation of BMS, Net, MeterGrid and MeterDC.</p>

3.3.2.3 Display Content of Sub-Menu History Item

<pre> >>>> History <<< > Grid Consump INV Gen. BAT Gen. </pre>	<p>History menu contains seven sub-menus: Grid Consumption, INV Gen., BAT Gen., PV Gen., Grid Charge, PV Charge, Error Logs.</p>
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<pre> > Grid CONSUMP < > Total: 0.0kWh </pre>	<p>Grid Consumption interface displays today's or total load consumption from grid.</p>
<pre> >>> INV Gen. <<< > Today: 29.1kWh </pre>	<p>INV Gen. interface displays today's or total electricity quantity generated from ES-INV-SPH5K.</p>
<pre> >>> Bat Gen. <<< > Today: 13.8kWh </pre>	<p>Bat Gen. interface displays today's or total electricity quantity discharged from the battery.</p>
<pre> >>> PV Gen. <<< > Today: 19.0kWh </pre>	<p>PV Gen. interface displays today's or total electricity quantity generated from the PV-panels.</p>
<pre> >>> Grid Charge << > Today: 1.9kWh </pre>	<p>Grid Charge interface displays today's or total electricity quantity battery charging from the grid.</p>
<pre> >>> PV Charge << > Today: 13.1kWh </pre>	<p>PV Charge interface displays today's or total electricity quantity battery charging from the PV-panels.</p>
<pre> >>> Error Logs <<< 1: 2018-02-02 16:48 Chg SPI Fault </pre>	<p>Error Logs interface displays the 10 latest fault records of this device, including the name of the fault and time of error.</p>
<pre> >> Information < > SN: 2500xxxxxxxxxxx </pre>	<p>Make sure all numbers in the information menu are correct.</p>

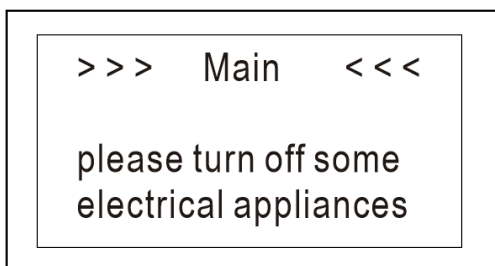
<p>>> Information < > Inverter Ver.:</p>	<p>Check the inverter software version.</p>
--	---

3.3.2.4 Display Content of General Setting Item

<p>> New Password < > 0 0 0 0</p>	<p>Step1: Click setting and enter the password. The installation's password is a four-digits password: 1111, after four-digits password was correctly input, you can enter into the main Setting interface (administrator permissions).</p>	
<p>>>> Setting <<< > Function Safety</p>	<p>>>> Function <<< > Solar Battery Grid</p>	<p>>>> Solar <<< > On Grid Cap. 000000W</p>
<p>Step2: Click Function to enter function setting.</p>	<p>Step3: Click Solar to set the Solar relevant information.</p>	<p>Step4: Set on-grid capacity, storage capacity and number of PV strings (MPPT number).</p>
<p>>>>> Battery <<<< > Bat Model BW-BAT-XXX</p>	<p>>>>> Battery <<<< > SOC Calibration No</p>	<p>>>>> Battery <<<< > Battery Ready No</p>
<p>Step5: Click the Battery Function and check battery type.</p>	<p>Step6: Check SOC Calibration function set No.</p>	<p>Step7: Check the Battery Ready function set No. If you only use the inverter without battery, please set it Yes.</p>
<p>>>>>> Grid <<<<< > FeedIN Control Power Limit Power Factor</p>	<p>Max. Feed in rate > User Value: 50%</p>	<p>>> System Mode << > DC AC Hybrid</p>
<p>Step8: Click the Grid Function to set up relevant parameters of the grid.</p>	<p>Step9: Set the Max. Feed in rate value.</p>	<p>Step10: Click Function-System Mode to set system mode: DC, AC, Hybrid.</p>
<p>>>> Work Mode << > Force Charge Enable</p>	<p>>>> Work Mode << > Force Charge Enable</p>	<p>>>> Work Mode << > Charge Start Time 1 01 :00</p>
<p>Step11: Click the mode then set up work mode.(self-use or force time charge)</p>	<p>Step12: If you want to use force charge, sett Enable here.</p>	<p>Step13: Set the charge and discharge time.</p>

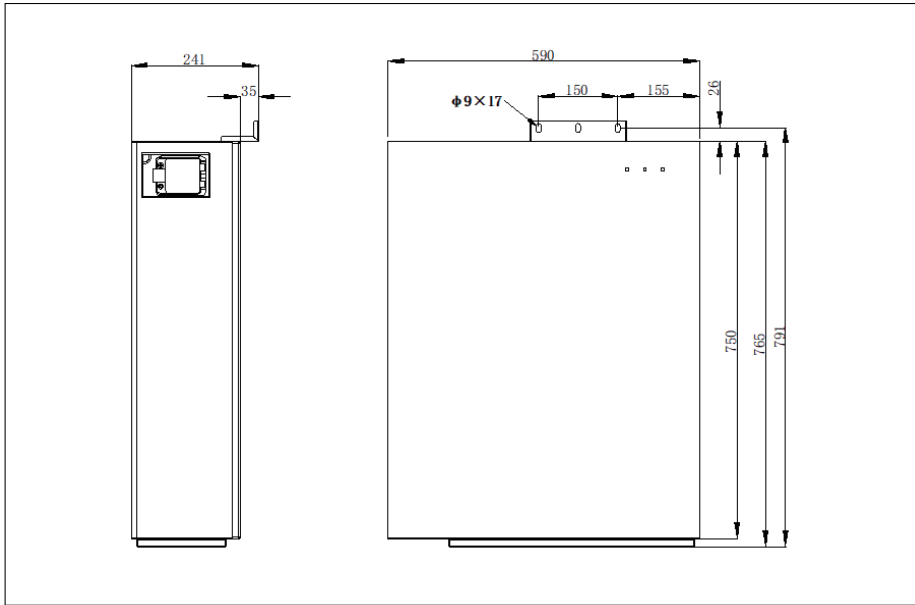
<div data-bbox="98 91 525 304" style="border: 1px solid black; padding: 5px;"> <p>>>> Work Mode << > UPS Reserve SOC 11 %</p> </div> <p>Step14: Set the UPS Reserve SOC, it means how much battery energy to reserve for UPS function.</p>	<div data-bbox="828 91 1254 304" style="border: 1px solid black; padding: 5px;"> <p>>>>> Safety <<<< > Country AS4777</p> </div> <p>Step15: Click Safety in the setting menu. Set safety standard. For example: AS4777 for Australia, ARN4105 for Germany, CEIO_21 for Italy, G83_2 for Great Britain, NRS097_2_1 for South Africa, RD1699 for Spain, VDE0216 for 60Hz countries.</p>	
<div data-bbox="98 456 525 669" style="border: 1px solid black; padding: 5px;"> <p>>>> CT Meter <<< > Enable OFF Ratio 1</p> </div> <p>Step16: If you use CT meter, please set CT meter enable and the relevant ratio.</p>	<div data-bbox="582 456 1008 669" style="border: 1px solid black; padding: 5px;"> <p>>> UPS System << > Mute YES Frequency: 50Hz</p> </div> <p>Step17: If you use UPS function, please set the mute as YES in UPS System interface and the relevant Frequency.</p>	<div data-bbox="1064 456 1490 669" style="border: 1px solid black; padding: 5px;"> <p>>> Date&Time << > 2018-02-02 09:46</p> </div> <p>Step18: Click System in the setting menu. Click Date & Time and set up the date and time.</p>
<div data-bbox="98 844 525 1057" style="border: 1px solid black; padding: 5px;"> <p>>>> Ethernet <<< IP method > DHCP</p> </div> <p>Step19: Click Ethernet to set the IP address. DHCP mode means that setup IP address is set up automatically. If you want to set up the IP address manually, please choose manual mode.</p>		
<p>Note: It is needed to set the following 3 parameters for manual mode: IP Address: IP address; Subnet Mask: Subnet mask; Default Gateway: Default gateway; Automatic display one parameter: MAC Address: display MAC Address.</p>		
<div data-bbox="221 1330 647 1543" style="border: 1px solid black; padding: 5px;"> <p>>>> Language <<< > English Deutsch</p> </div> <p>Step20: Click Language to set Language Date & Time Setting Interface.</p>	<div data-bbox="943 1330 1369 1543" style="border: 1px solid black; padding: 5px;"> <p>>> Information < > SN: 2500xxxxxxxxxx</p> </div> <p>Step21: Make sure all the following number is correct. Date & Time Setting Interface.</p>	

3.3.2.5 When overloaded, the display show "over load" and scrolls to prompt the customer to reduce some electrical appliances like this 'please turn off some electrical appliances'.

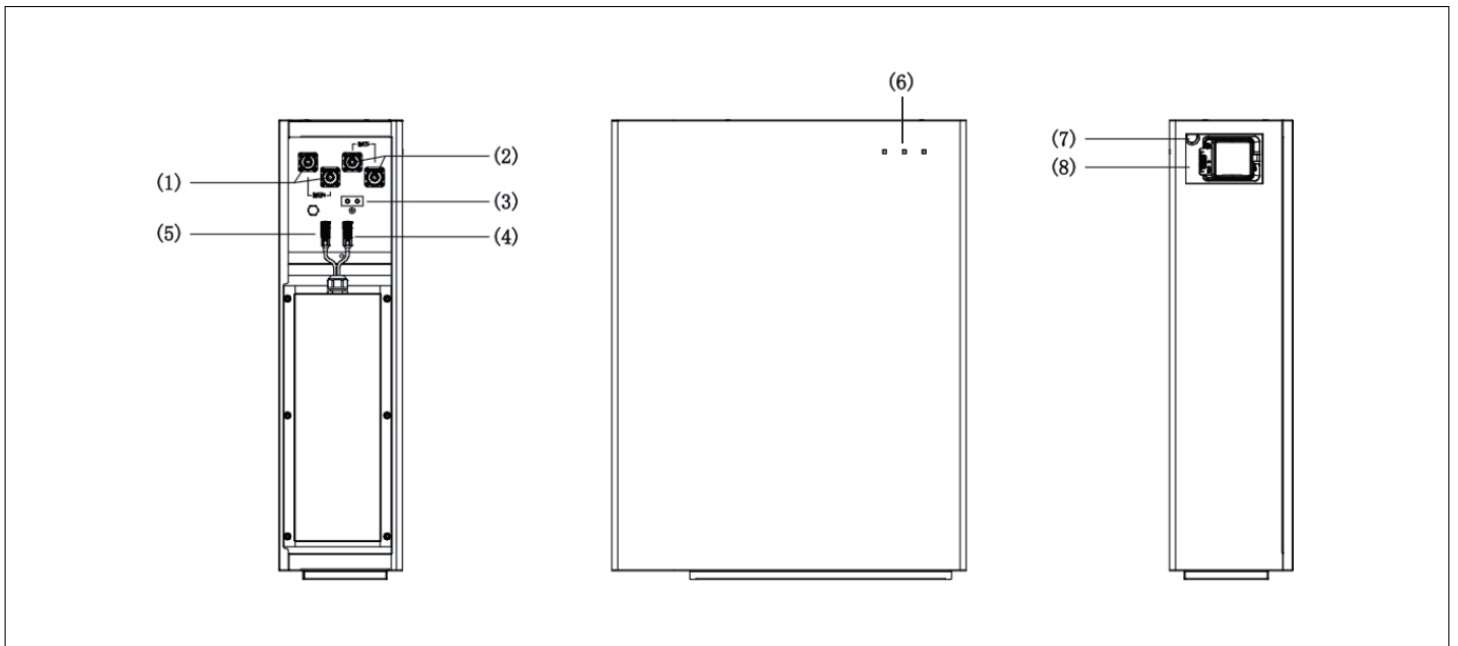


3.3.3. Battery Introduction

Battery pack appearance and dimensions of ES-BAT-10.1P



Connection area overview of ES-BAT-10.1P



Position	Designation
1	Battery Positive Power Connector
2	Battery Negative Power Connector
3	Grounding
4	BMS COM Ports: BMS COM 1, BMS COM 2 (with terminal resistance)
5	BMS COM Ports: BMS COM 1, BMS COM 2 (with terminal resistance)
6	Battery LED Display
7	Battery Power Button
8	Battery Breaker

The three LED indicators on the front cover provide information about the SOC operational status of this battery with lights displaying solid white or flashing.

- ⏏ : White LEDs flash
- : White LEDs on
- : White LEDs off

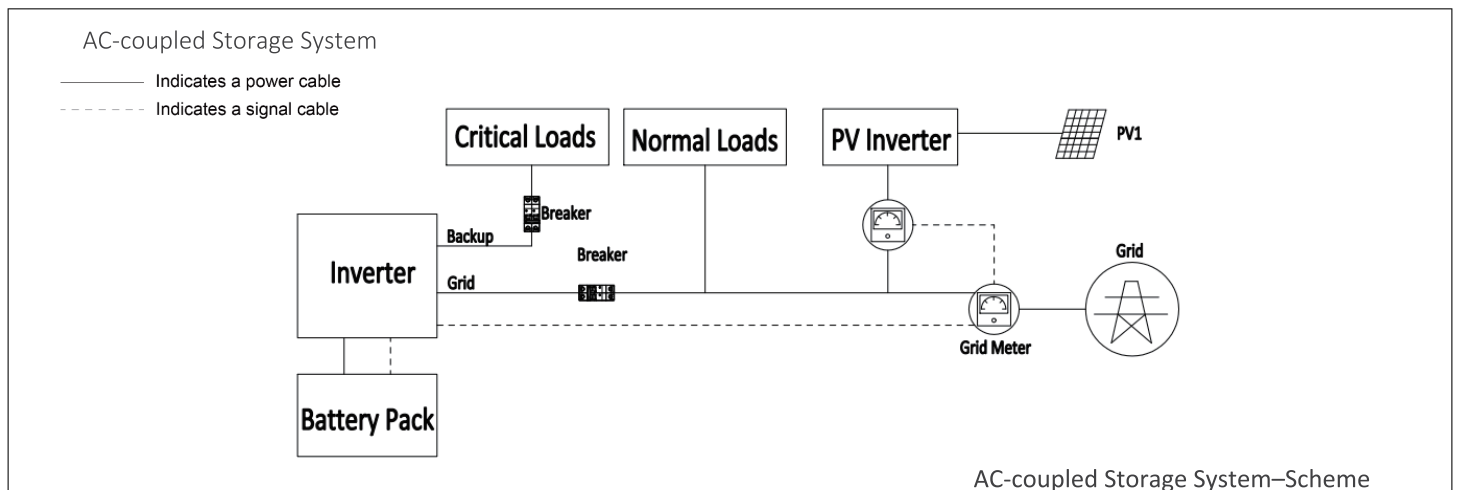
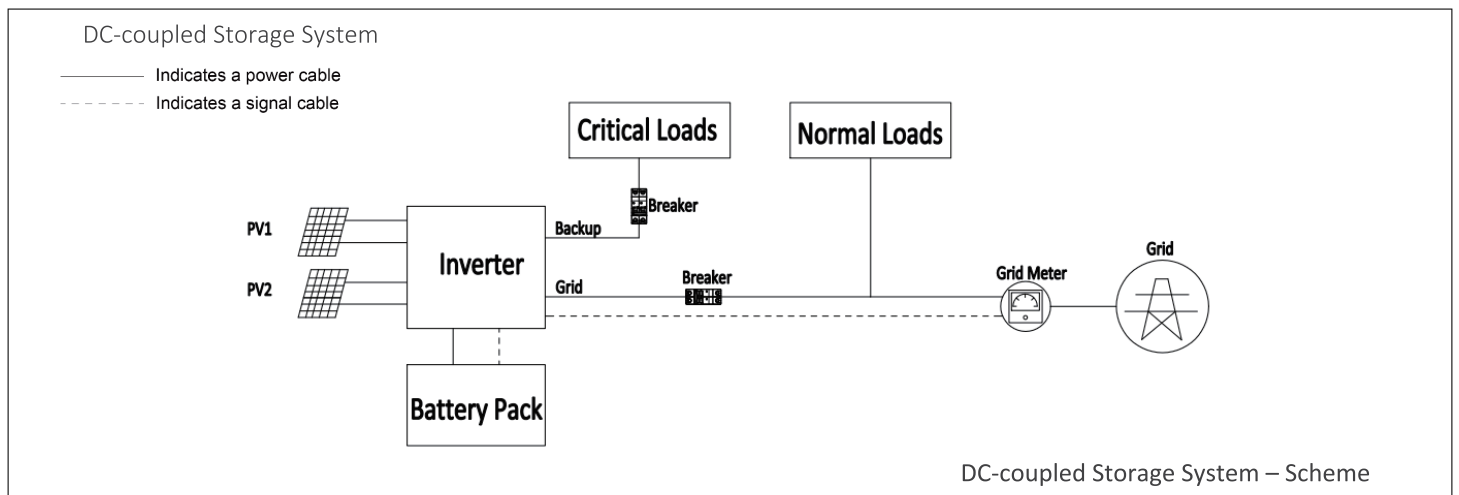
LED Indicator	No.	SOC	Description
LEDs show the SOC status	1	⏏ □ □	$SOC \leq 10\%$
	2	■ □ □	$10\% < SOC \leq 30\%$
	3	■ ■ □	$30\% < SOC \leq 50\%$
	4	■ ■ □	$50\% < SOC \leq 60\%$
	5	■ ■ ■	$60\% < SOC \leq 90\%$
	6	■ ■ ■	$90\% < SOC \leq 100\%$

3.4. Application Scenarios

Eastman inverter and battery system

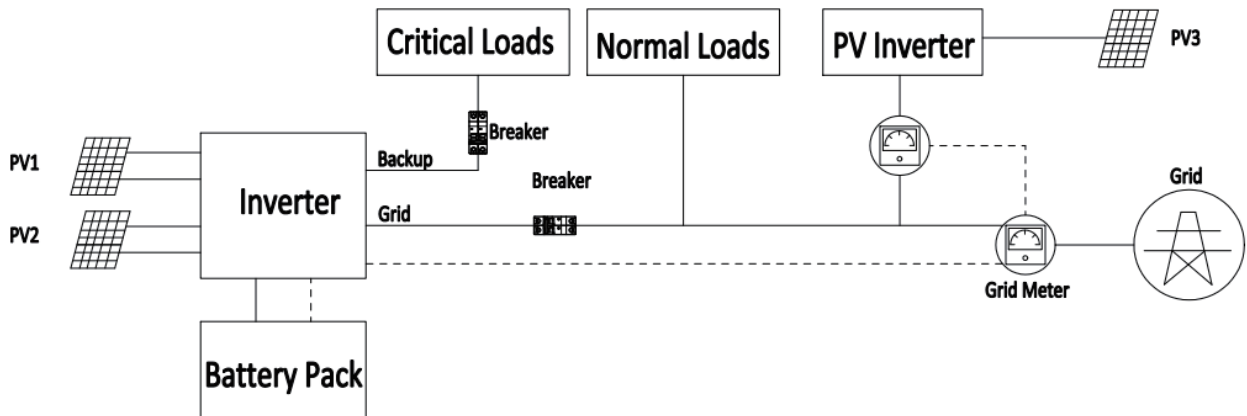
(includes inverter ES-INV-SPH3.6K, ES-INV-SPH5K and battery ES-BAT-10.1P)

can be applied in DC-coupled systems (mostly new installation), AC-coupled systems (mostly retrofit), Hybrid-coupled systems (mostly retrofit, and increase the PV capacity), and Off-grid (with Generator) systems as the following schemes show:



Hybrid-coupled Storage System

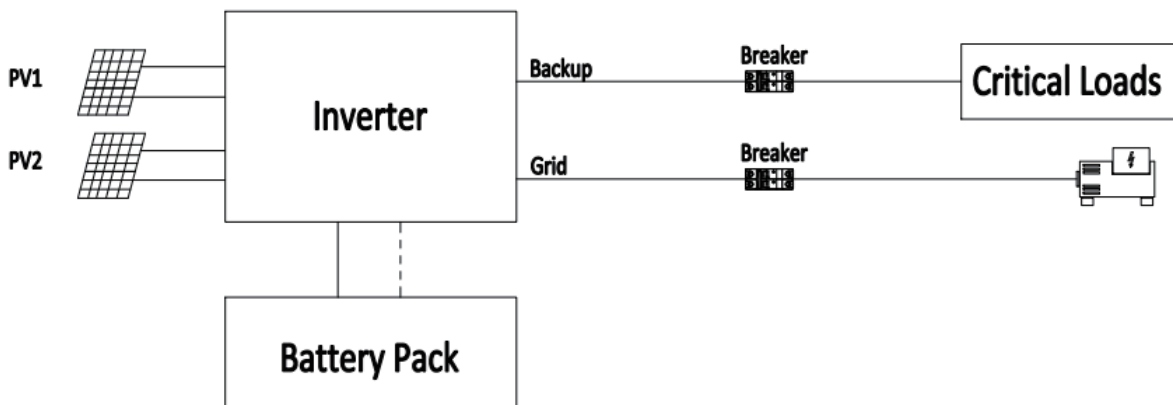
————— Indicates a power cable
 - - - - - Indicates a signal cable



Hybrid-coupled Storage System – Scheme

Off grid Storage System

————— Indicates a power cable
 - - - - - Indicates a signal cable



Off-grid (with Generator) Storage System – Scheme

04 STORAGE AND TRANSPORT

4.1. Storage

4.1.1. Inverter Storage

The following requirements should be met if the inverter is not put into use directly:

1. Do not unpack the inverter.
2. Keep the storage temperature at -40~60°C and the humidity at 5%~95% RH.

3. The inverter should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
4. A maximum of six inverters can be stacked. To avoid personal injury or device damage, stack inverters with caution to prevent them from falling over.
5. During the storage period, check the inverter periodically. Replace the packing materials which are damaged by insects or rodents in a timely manner.
6. If the inverters have been stored for more than two years, it must be checked and tested by professionals before being put into use.

4.1.2. Battery Storage

The following requirements should be met if the battery is not put into use directly:

1. Place batteries according to the signs on the packing case during storage. Do not put batteries upside down or sidelong.
2. Stack battery packing cases by complying with the stacking requirements on the external package.
3. Store the battery pack out of reach of children and animals.
4. Store the battery pack where it should be minimal dust and dirt in the area.
5. Handle batteries with caution to avoid damage.
6. The storage environment requirements are as follows:
 - a. Ambient temperature: $-10\sim 55^{\circ}\text{C}$, recommended storage temperature: $15\sim 30^{\circ}\text{C}$.
 - b. Relative humidity: $15\%\sim 85\%$.
 - c. Place batteries in a dry and clean place with proper ventilation.
 - d. Place batteries in a place that is away from corrosive organic solvents and gases.
 - e. Keep batteries away from direct sunlight.
 - f. Keep batteries at least 2m away from heat sources.
7. The batteries in storage must be disconnected from external devices. The indicators (if any) on the batteries should be off.
8. Batteries should be delivered based on the "first in, first out" rule.
9. The warehouse keeper should collect battery storage information every month and periodically report the battery inventory information to the planning department. The batteries that have been stored for nearly 6 months should be recharged timely.
10. If a lithium battery is stored for a long time, capacity loss may occur. After a lithium battery is stored for 12 months in the recommended storage temperature, the irreversible capacity loss rate is $3\%\sim 10\%$. It is recommended that batteries not be stored for a long period. If the batteries need to be stored for more than 6 months, it is recommended to recharge the batteries to $65\sim 75\%$ of the SOC.

4.2. Transport

During transportation, please follow these guidelines:

1. Priority to use the original packaging for transportation. If the original packaging is not available, put the product inside a suitable cardboard box and seal it properly.
2. Handle with care, choose the corresponding handling method according to the weight, and pay attention to safety.
3. During transportation, please keep the packaging away from dangerous sources and take waterproof measures.
4. Please fix the packaging during transportation to prevent falling or mechanical impact.


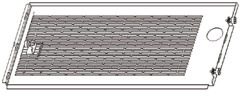


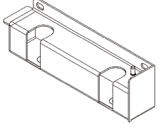
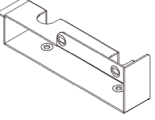
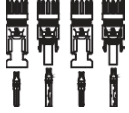
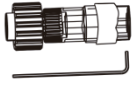


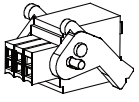

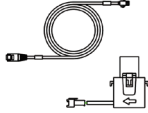
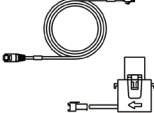

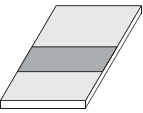
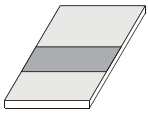
05 MOUNTING


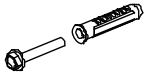
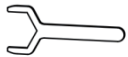


5.1. Checking the Outer Packing





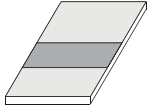
Before unpacking the product, check the outer packing for damage, such as holes and cracks. If any damage is found, do not unpack the product and contact your dealer as soon as possible.

5.2. Scope of Delivery

Check the scope of delivery for completeness and any externally visible damage. Contact your distributor if the scope of delivery is incomplete or damaged.

Inverter				
				
ES-INV - SPH5K/SPH3.6K	TOP Cover (X1)	Right plate (X1)	Left plate (X1)	Left Support Foot (X1)
				
Right Support Foot (X1)	PV+ & PV- Connectors (X2)*	Grid Connector(X1)	Backup Connector(X1)	WiFi Module (X1)
				
6 Pin AUX Terminal Block (X1)	M4*10 Screw(X2) M5*12 Screw(X8)	Grid CT and Cable (X1)**	PV CT and Cable (X1)**	Grounding Cable (X1)
		*Only for product ES-INV-SPH3.6K, ES-INV-SPH5K **Optional		
Quick Installation Guide (X1)	System Wiring Diagram sheets (X1)			

Battery				
				
Battery Pack (X1)	Wall Anchor ST6*55 (X4)	Spanner (X1)	Ring Terminal (x4)	Y type terminal (x2)

				
Wall bracket (x1)	Screw M5*10 (X4)	Expansion Bat ±Power Cable (X1)	Battery Communication Cable (X1)	Quick Installation Guide (X1)

5.3. Requirements for Mounting

⚠ WARNING

Danger to life due to fire or explosion

Despite careful construction, electrical devices can cause fires.

- Do not mount the energy storage system in areas containing highly flammable materials or gases.
- Do not mount the energy storage system in potentially explosive atmospheres.

5.3.1. Basic Requirements

- The Eastman Inverter and Battery system is suitable for indoor and outdoor use.
- Do not install the inverter in a place where a person can easily touch it because its housing and heatsink are hot during operation.
- Do not mount the system in areas with flammable or explosive materials.
- Do not mount the inverter at a place within children's reach.
- Do not mount the system outdoors in salt areas because it will be corroded there and may cause fire. A salt area refers to the region within 500m from the coast or prone to sea breeze. The regions prone to sea breeze vary depending on weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).

5.3.2. Mounting Environment Requirements

- The system must be mounted in a well-ventilated environment to ensure good heat dissipation.
- When mounted under direct sunlight, the power of the system may be derated due to additional temperature rise.
- Mount the system in a sheltered place or mount an awning over the product.
- The optimal temperature range for the battery pack to operate is from 15 °C to 30 °C.
- Do not expose or place near water sources like downspouts or sprinklers.
- If the battery pack is mounted in the garage, then ensure that it is above the height of the vehicle bumper and/ or door.

5.3.3. Mounting Structure Requirements

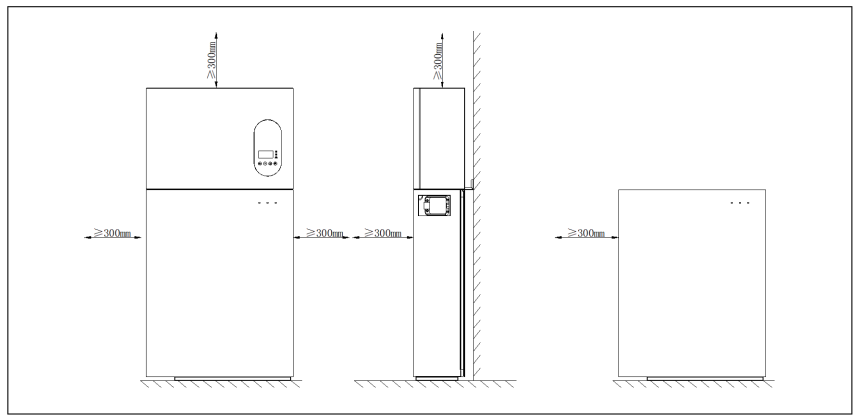
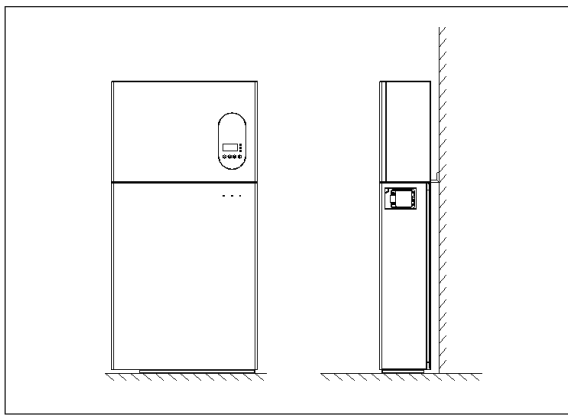
- The mounting structure where the system is mounted must be fireproof.
- Do not mount the system on flammable building materials.
- Ensure that the mounting surface is solid enough to bear the weight load.
- In residential areas, do not mount the inverter on dry walls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the inverter is noticeable.

5.3.4. Mounting Angle and Stack Requirement

The system should be mounted on the wall.

The installation angle requirement is as follow:

- Do not mount the inverter at forward tilted, side tilted, horizontal, or upside down positions.

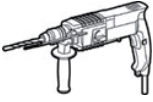



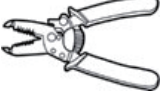
















Recommended clearances (5.3.5.)

5.3.5. Mounting Space Requirements

- Reserve sufficient clearance around the product to ensure sufficient space for installation, maintenance and heat dissipation.
- The side clearance is a recommendation. Keep the clearance as short as you can if there is no influence to the operation and maintenance.

5.4. Preparing Tools and Instruments

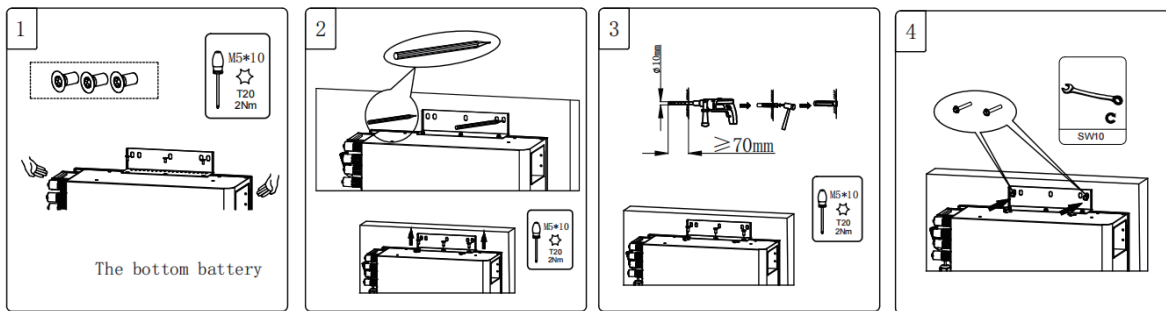
Category	Tools and Instruments		
Installation			
	Hammer drill (with a $\Phi 10$ mm drill bit)	Torque socket wrench SW10	Multimeter (DC voltage range ≥ 1000 V DC)
			
	Diagonal pliers	Wire stripper	T20 screwdriver (torque range: 0-5 N m) $L < 200$ mm
			
	Rubber mallet	Utility knife	Cable cutter
			
	Crimping tool (model: PV-CZM-22100)	Cord end terminal crimper	Disassembly and Assembly Tool of PV connector
			
	Vacuum cleaner	Heat shrink tubing	Heat gun

			
	Marker	Measuring tape	Bubble or digital level
Personal Protective Equipment			
	Safety gloves	Safety goggles	Anti-dust respirator
			
	Safety shoes		

5.5. Mounting the Product

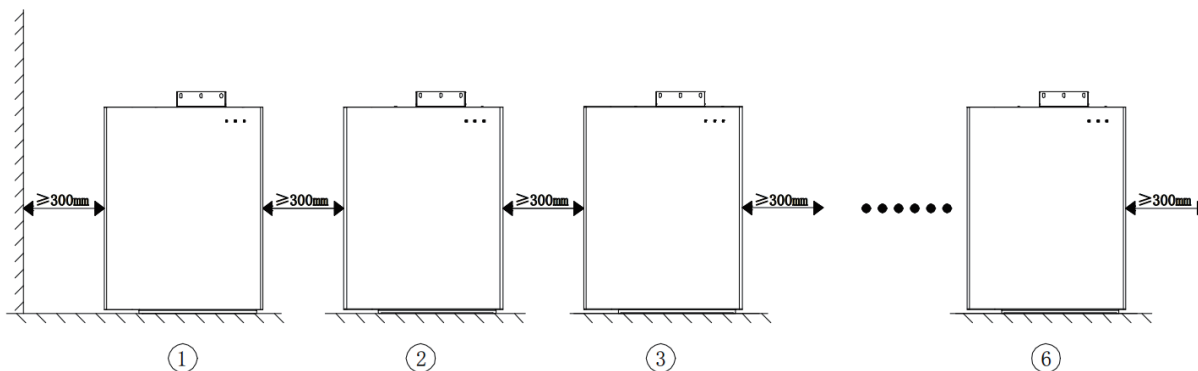
5.5.1. Mounting the Battery

- Take out the battery from the carton, transport it to the installation site with a handcart which bearing capacity should be greater than 200kg, tied with bandage.
- Place the battery against the wall, mount the wall panels and then mark drill positions.
- Fix the bolt wall bracket on the box with 3pcs M5*10 screws;
- Select a set of symmetrical OB holes for tracing points, and remove the product after tracing points are completed;
- Drill 2 holes on the wall with a diameter of 10mm and a depth of about 70mm.
- After cleaning the dust and other objects from the two holes, place 2 wall anchors into the holes, then attach the battery wall bracket to the wall by using the SW10 hexagon sleeve. Please use a level to ensure that the wall bracket is horizontal.



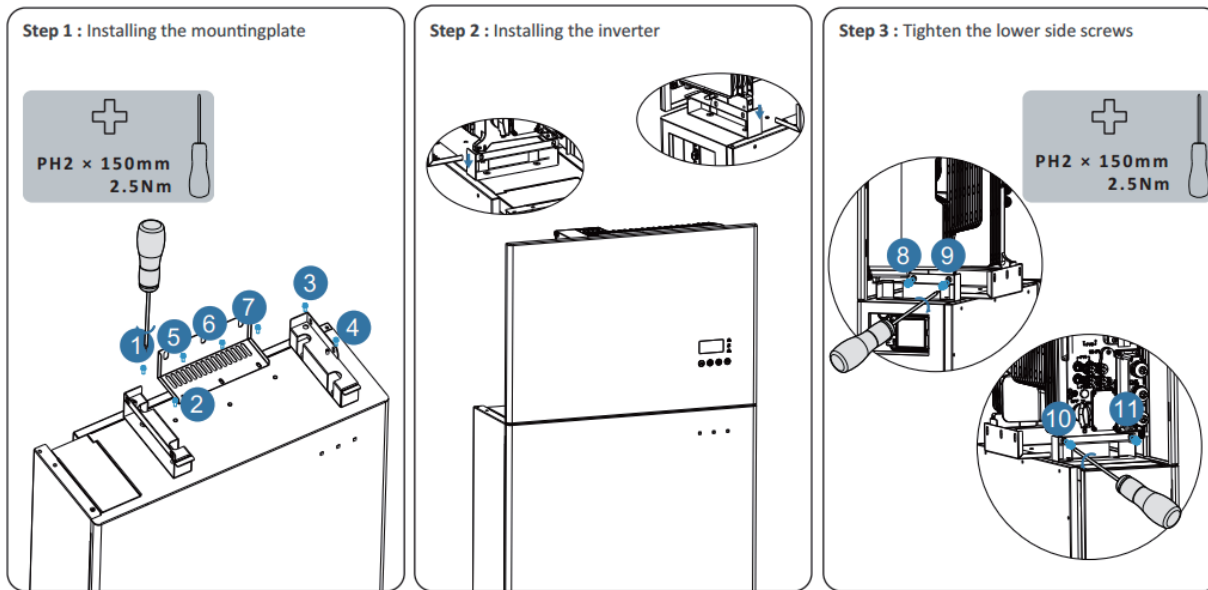
For mounting multiple batteries, please follow as above steps.

If you will install extra batteries by side, please keep the distance between two batteries greater than 300mm. You can install extra batteries up to 6 batteries in a system.



5.5.2. Mounting the Inverter

- a. Fit the left and right side brackets onto the top of the battery.
- b. Attach the inverter to the mounting bracket. Mount the supporting bracket at the bottom of the inverter (M5*12 2.5N.m PH2).



06 ELECTRICAL CONNECTION

Precautions

⚠ DANGER	Before connecting cables, ensure that all breakers of the inverter and the battery packs and all the switches connected to inverters and the battery packs are set to OFF. Otherwise, the danger voltage of the energy storage system may result in electric shocks.
⚠ WARNING	<ul style="list-style-type: none"> The energy storage system damage caused by incorrect cable connections is not covered under any warranty. Only certified electricians are allowed to connect cables. <p>Operation personnel must wear proper PPE when connecting cables</p>
NOTICE	The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for PE).

6.1. Cable Requirements for Connection

No.	Cable	Type	Conductor Cross Section Area Range	Outer Diameter	Source
1	Battery power cable	Standard PV cable in the industry (recommended type: PV1-F)	16mm ²	N/A	Delivered with the battery
2	Battery communication cable	Standard network cable in the industry (recommended type: Cat5e, UTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	N/A	Delivered with the battery

3 ^{※1}	Signal cable	Standard network cable in the industry (recommended type: Cat5e, FTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	N/A	Delivered with the inverter
4	PV Power cable	Standard PV cable in the industry (recommended type: PV1-F)	4 ~ 6 mm ²	5.5 ~ 9 mm	Purchased by the installer
5 ^{※2}	Signal cable	Standard network cable in the industry (recommended type: Cat5e, FTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	4 ~ 6 mm	Purchased by the installer
6 ^{※3}	Signal cable	Multiple-core outdoor shielded twisted pair cable	0.1 ~ 1.3 mm ²	4 ~ 6 mm	Purchased by the installer
7	AC power cable for backup	Three-core (L, N and PE) outdoor copper cable	4 ~ 6 mm ²	10 ~ 14 mm	Purchased by the installer
8	AC power cable for grid	Three-core (L, N and PE) outdoor copper cable	6 ~ 10mm ²	12 ~ 18 mm	Purchased by the installer
9	PE cable	Single-core outdoor copper cable	6 ~ 10mm ²	N/A	Purchased by the installer

※1 For CT communication connection with inverter.

※2 For CAN/RS485, LAN, Meter, DRM communication connection with inverter.

※3 For AUX communication connection with inverter.

6.2. Connecting Additional Grounding

NOTICE

Electric Shock Hazard

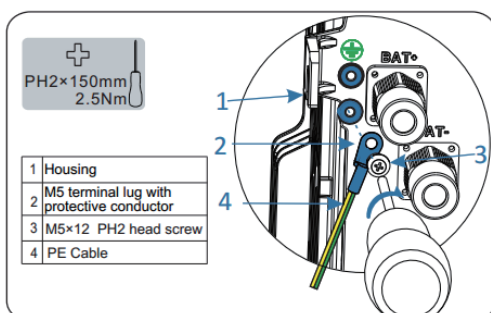
Before doing electrical connection, please ensure the PV switch & all AC and BAT circuit breakers in the energy storage system are switched OFF and cannot be reactivated.

External grounding points are provided at the left side of the inverter.

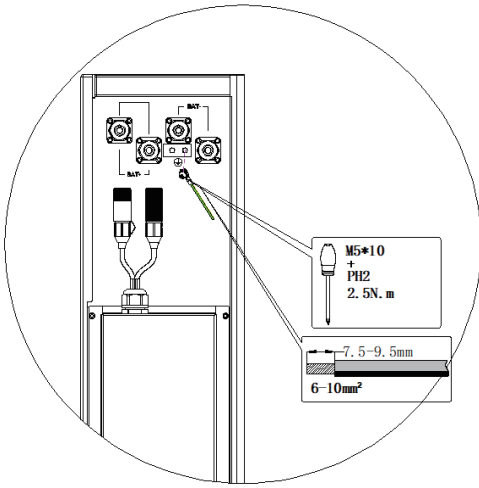
Prepare M5 OT terminals, strip the grounding cable insulation, insert the stripped part of the grounding cable into the ring terminal lug and crimp using a crimping tool.

Connect the OT terminal to grounding point using the torque 2.5 N.m with TX20 screwdriver.

Additional grounding connection for inverter.



Grounding connection between inverter and battery.



6.3. AC Connection

6.3.1. Requirements for the AC Connection

AC cable requirements as follows:

Conductor type: copper wire.

External diameter: 12 mm to 18 mm for grid connector, 10 mm to 14 mm for backup connector.

Grid conductor cross-section recommendation: 10 mm².

Backup conductor cross-section recommendation: 6 mm².

Insulation stripping length: 10 mm.

Sheath stripping length: 50 mm.

NOTICE	Residual-current monitoring unit: The inverter does not require an external residual-current device when operating. If local regulations require the use of a residual-current device, or Hybrid-coupled storage system with big coupling capacity from the PV array and PV inverter, the following must be observed: The inverter is compatible with type A residual-current devices with a rated residual current of 100 mA or higher. Each inverter in the system must be connected to the utility grid via a separate residual-current device.
⚠ DANGER	You must protect each inverter with an individual grid/backup circuit breaker in order to ensure that the inverter can be disconnected safely.
NOTICE	For Australia and New Zealand installation site, the neutral cable of grid side and backup side must be connected together, otherwise backup output function will not work.

Description	Max. Current	Breaker Type for ES-INV-SPH5K
Grid Side	43.5A	50A
Backup Side	21.7A	32A

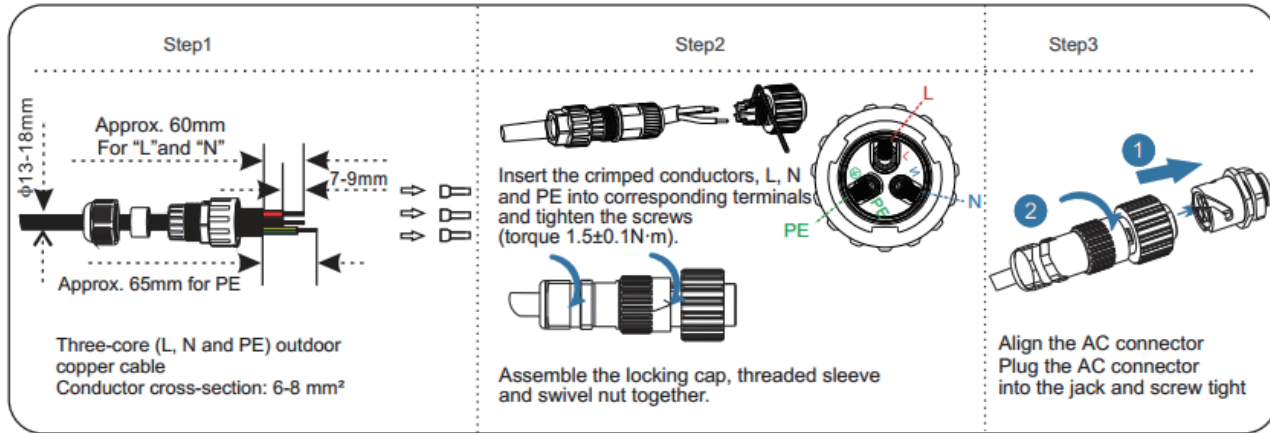
Description	Max. Current	Breaker Type for ES-INV-SPH3.6K
Grid Side	32A	40A
Backup Side	16A	20A

⚠ WARNING	Selecting a circuit breaker and copper conductor cross section
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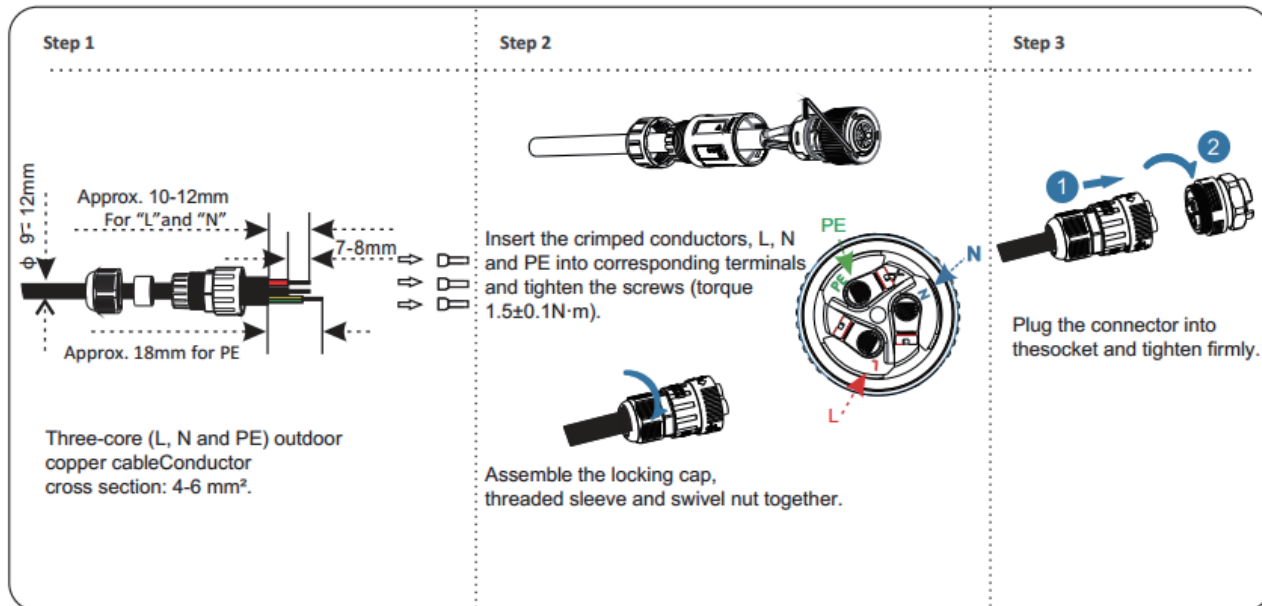
For ES-INV-SPH5K, the maximum allowable grid circuit breaker specification is 50A, at the same time the copper conductor cross section for grid connection must be 10mm^2 . You should use APP or Cloud to do the right setting for example when selecting grid circuit breaker specification 32A or 40A and suitable copper conductor cross section, otherwise it increases the danger of the circuit breaker tripping under normal operating conditions.

6.3.2. Grid and Backup Connection

The steps for connecting the grid connector as follows:



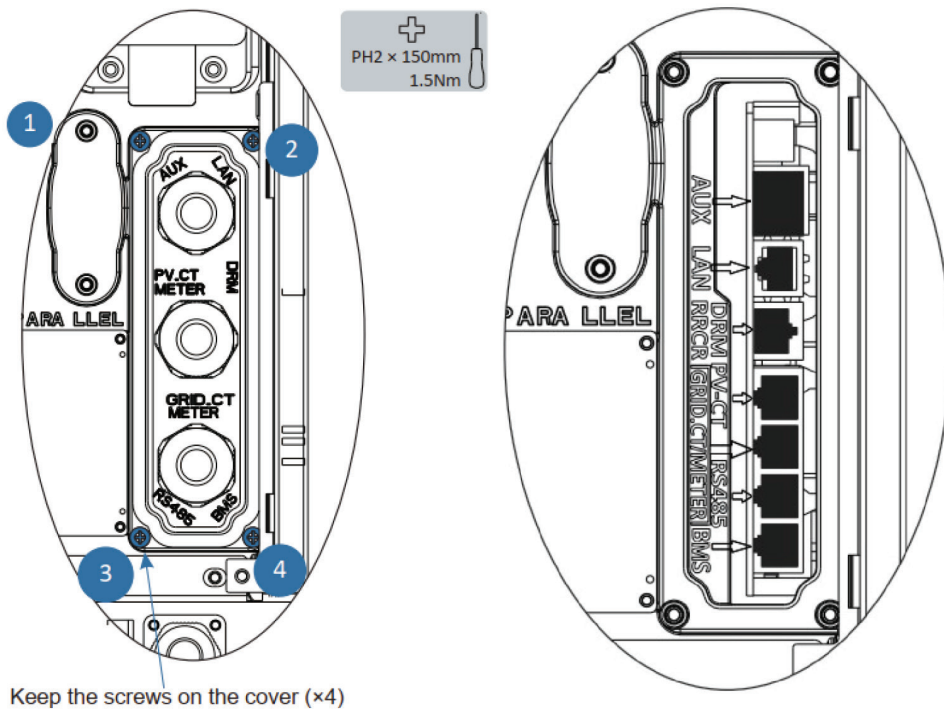
The steps for connecting the backup connector as follows:



6.3.3. CT Connection & Electricity Meter Connection

Item	Current	Scenarios
CT	100A	CT
DTSU666-3*230V 5(80)A	80A	Three phase meter (without CT)

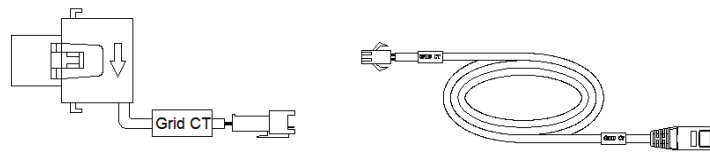
Loosen the swivel nuts of the cable glands on the COM connection cover of Inverter, and unscrew the 4 screws on the corners, then you will see the grid CT, PV CT and meter communication ports.



6.3.4. CT Connection

The Grid CT & cable and PV CT & cable are standard accessories, which are provided by inverter. For hybrid-coupled or AC-coupled storage system application, installer needs to use Grid CT & cable and PV CT & cable.

For DC-coupled storage system application, installer only needs to use Grid CT & cable.



Please take out CT(s) from the package.

For DC-coupled application

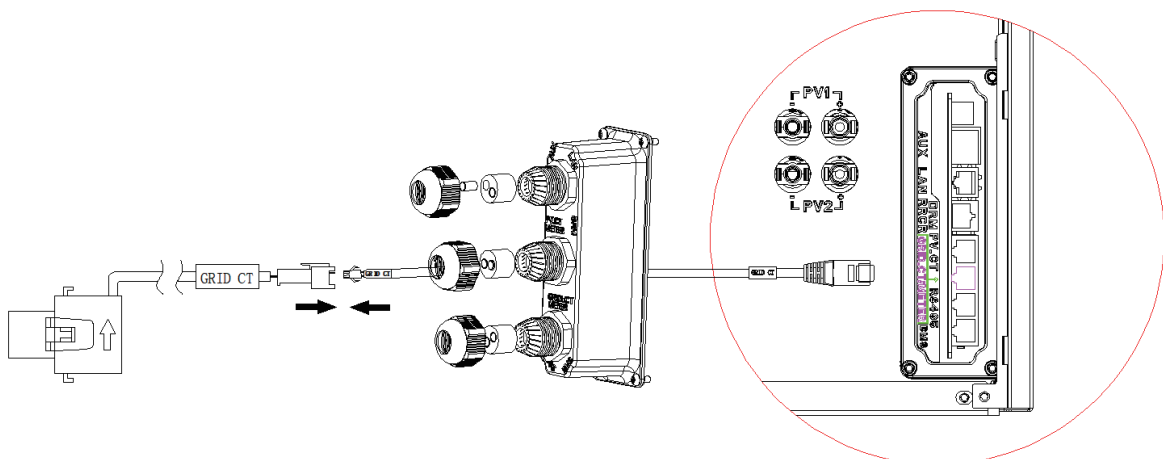
Step 1: Please take out Grid CT & cable from the package.

Step 2: Lead the grid CT cable through the cable gland of the COM connection cover, don't tighten the swivel nut of the cable gland.

Insert the RJ45 plug to the relative RJ45 socket with symbol "Grid CT".

Step 3: Buckle the magnetic buckle of the Grid CT on the house-service live cable.

The arrow on the magnetic buckle of the Grid CT should point to the Grid port of inverter. Plug the two connectors of Grid CT and its cable.



For AC or Hybrid-coupled application

Step 1: Please take out Grid CT & cable and PV CT & cable from the package.

Step 2: For Grid CT connection, please do it as above steps.

Step 3: For PV CT connection, please do it as follows.

Lead the PV CT cable through the cable gland of the COM connection cover, don't tighten the swivel nut of the cable gland.

Insert the RJ45 plug to the relative RJ45 socket with symbol "PV CT".

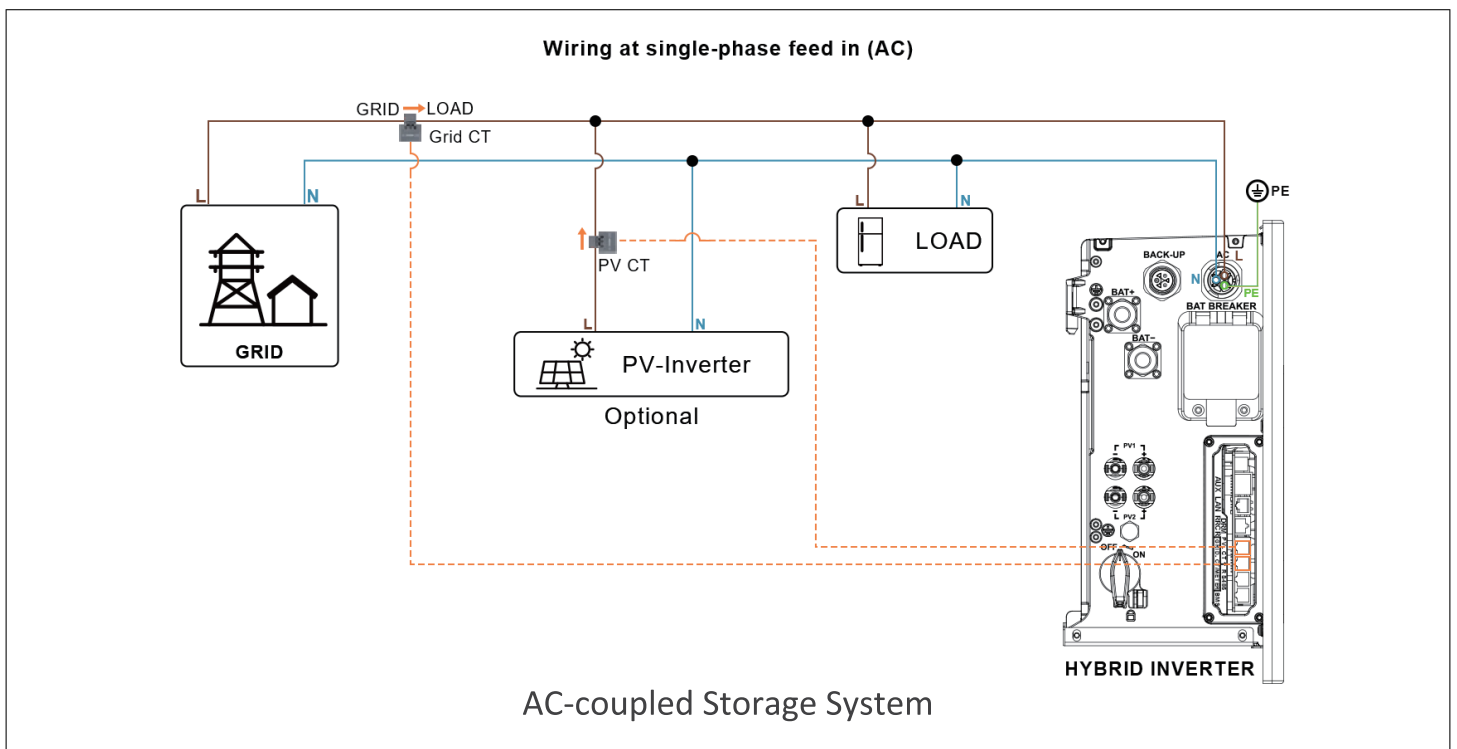
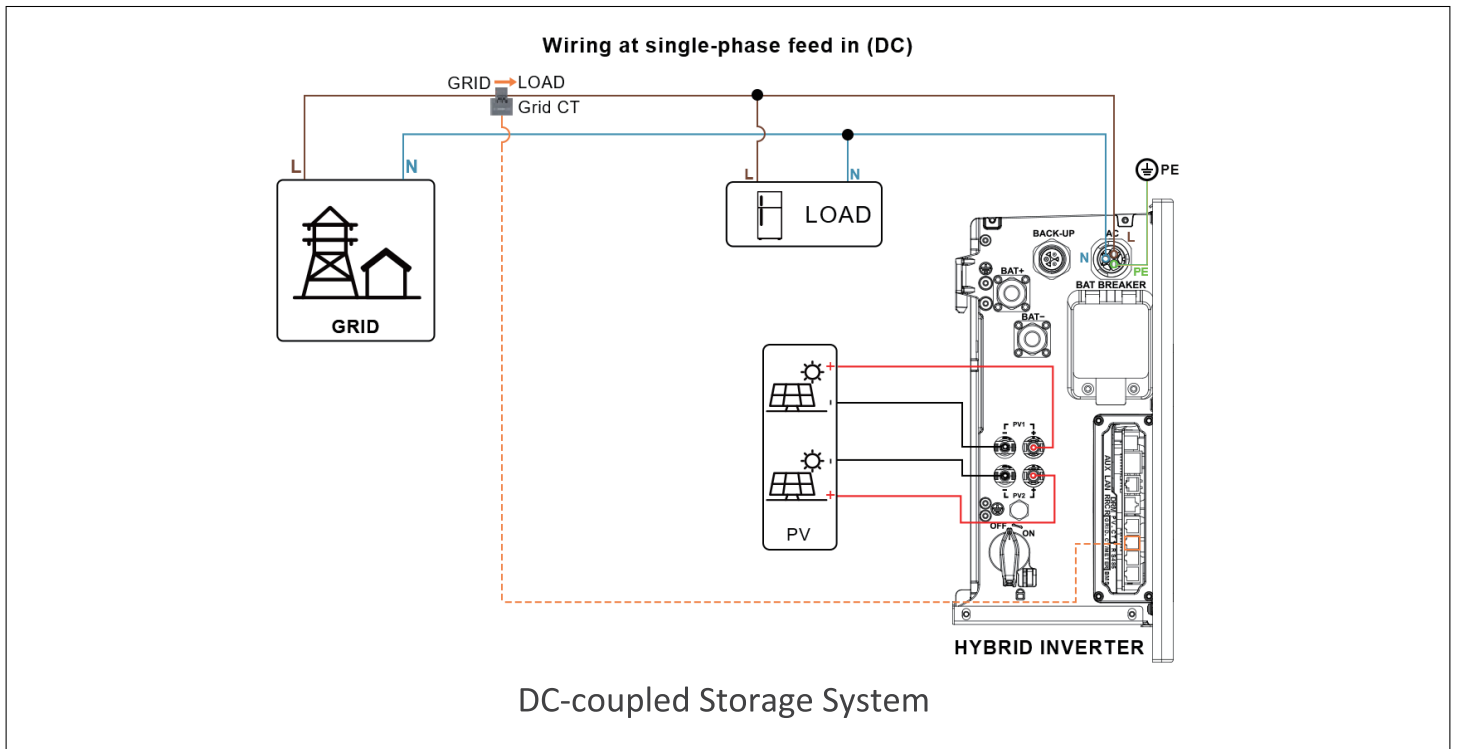
Step 4: Buckle the magnetic buckle of the PV CT on the live cable of the installed PV inverter. The arrow on the magnetic buckle of the PV CT should point to the mains grid.

Plug the two connectors of PV CT and its cable.

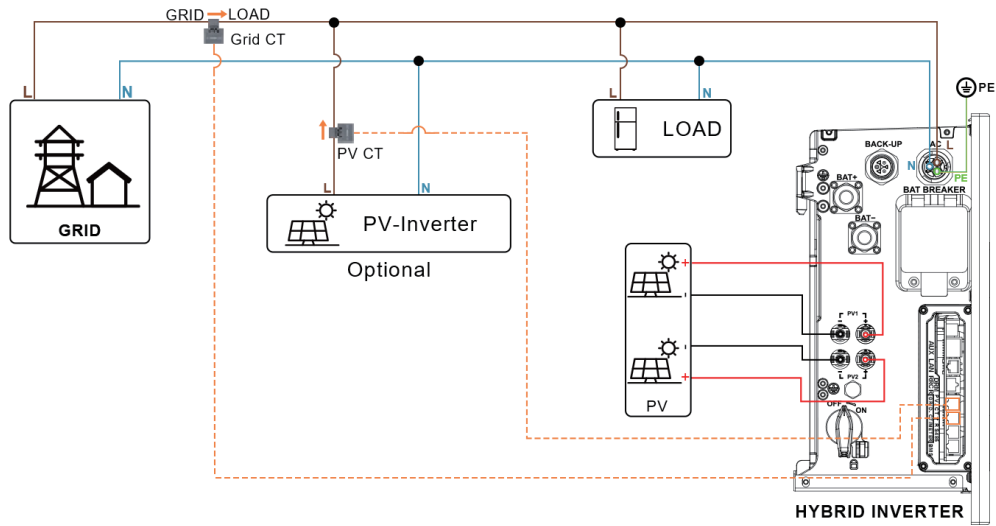
NOTICE

The CT cable marked Grid CT should be connected to the Grid CT, and the CT cable marked PV CT should be connected to the PV CT.

1. Wiring at single-phase feed in:



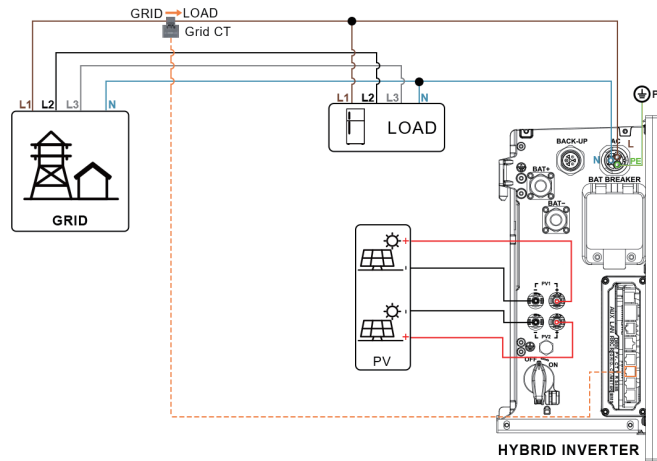
Wiring at single-phase feed in (Hybrid)



Hybrid-coupled Storage System

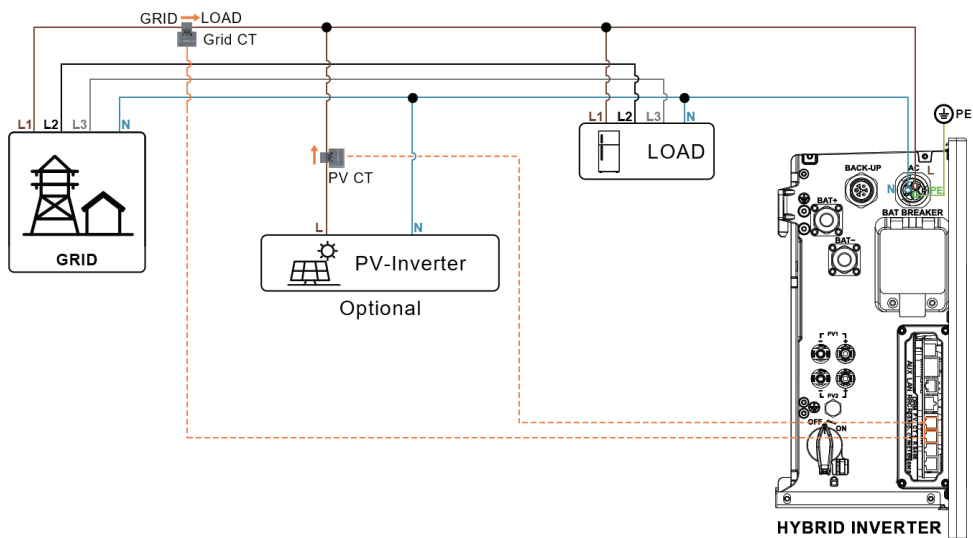
2. Wiring at three-phase feed in:

Wiring at three-phase feed in (DC)

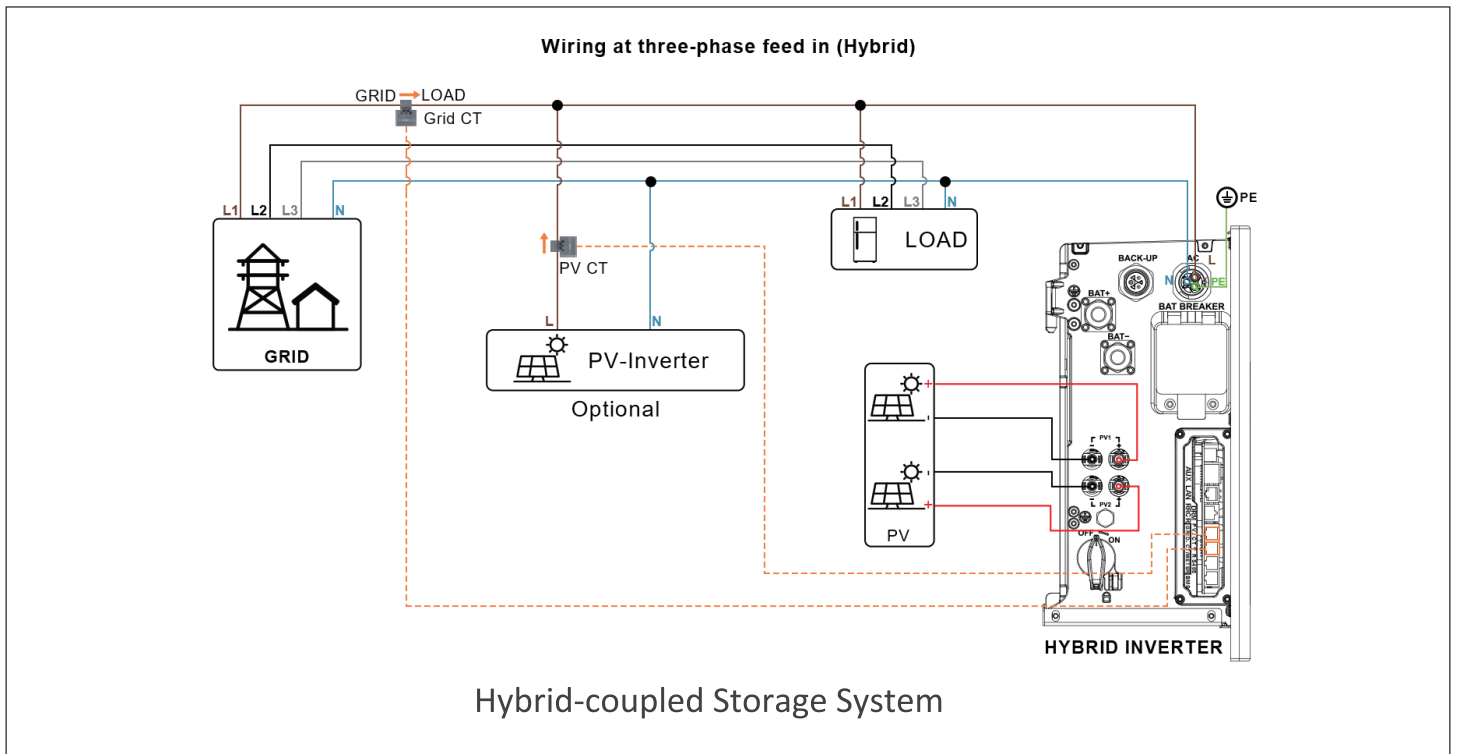


DC-coupled Storage System

Wiring at three-phase feed in (AC)



AC-coupled Storage System



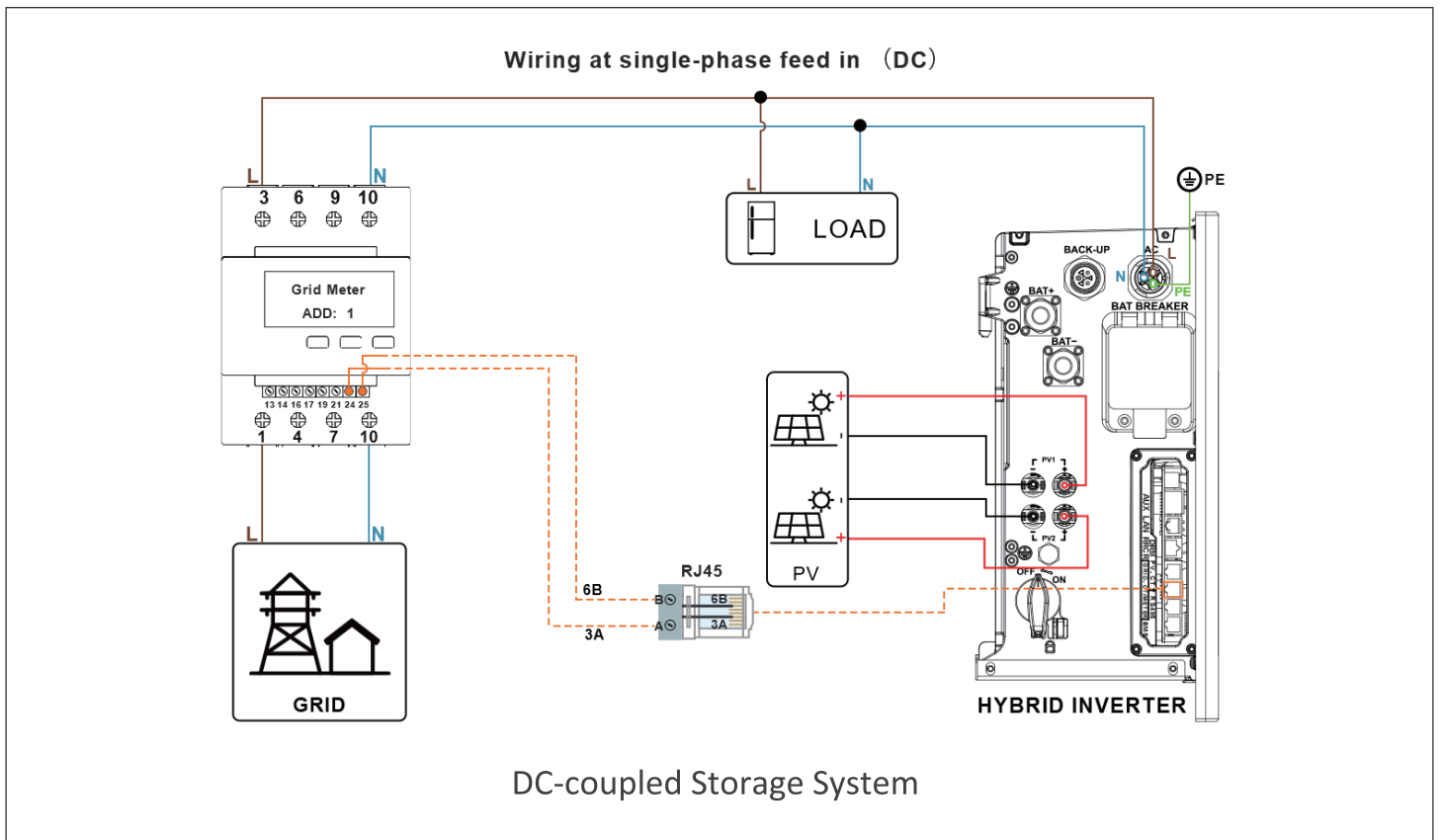
6.3.5. Meter Connection

Lead the meter cable through the cable gland of the COM connection cover, don't tighten the swivel nuts of the cable glands.

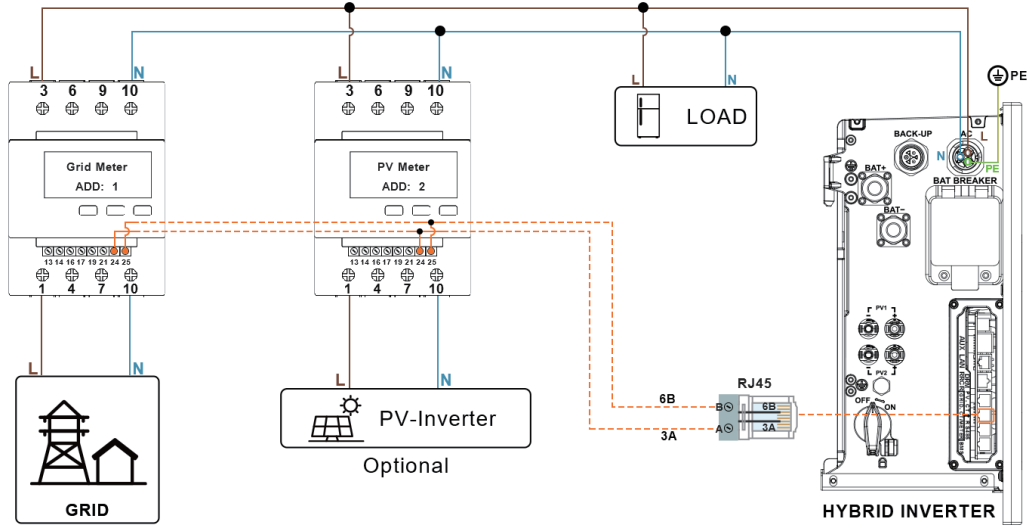
Insert the RJ45 plugs to the meter communication port.

The other steps for meter DSTU666-3*230V 5(80)A connection as follows:

1. Wiring at single-phase feed in:

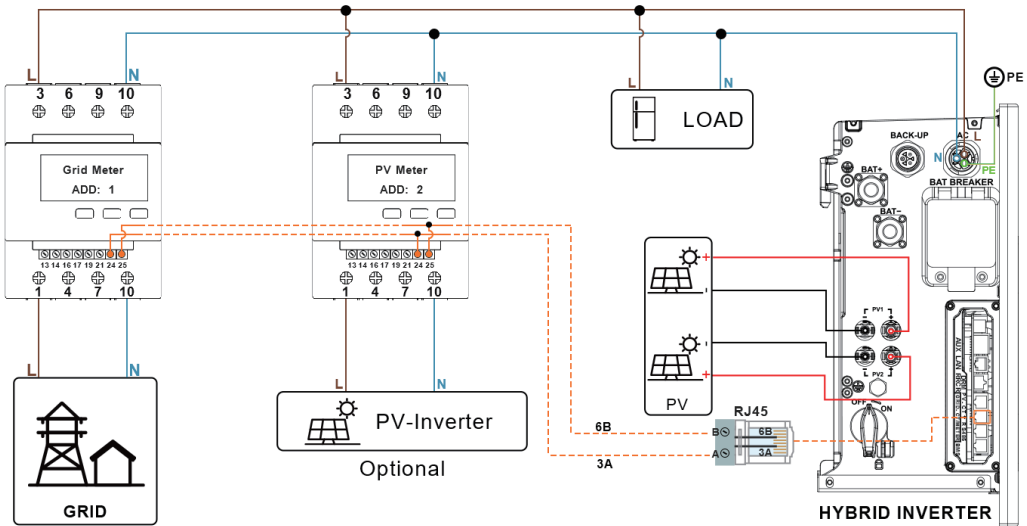


Wiring at single-phase feed in (AC)



AC-coupled Storage System

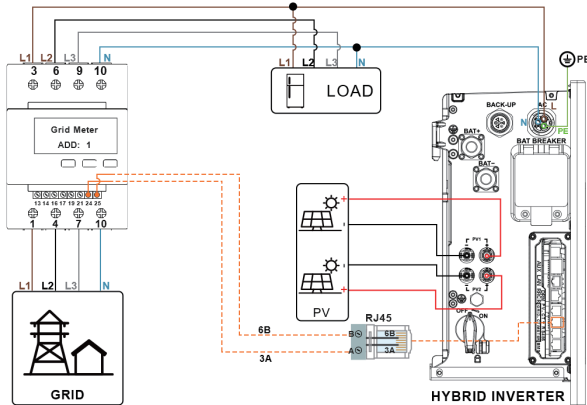
Wiring at single-phase feed in (Hybrid)



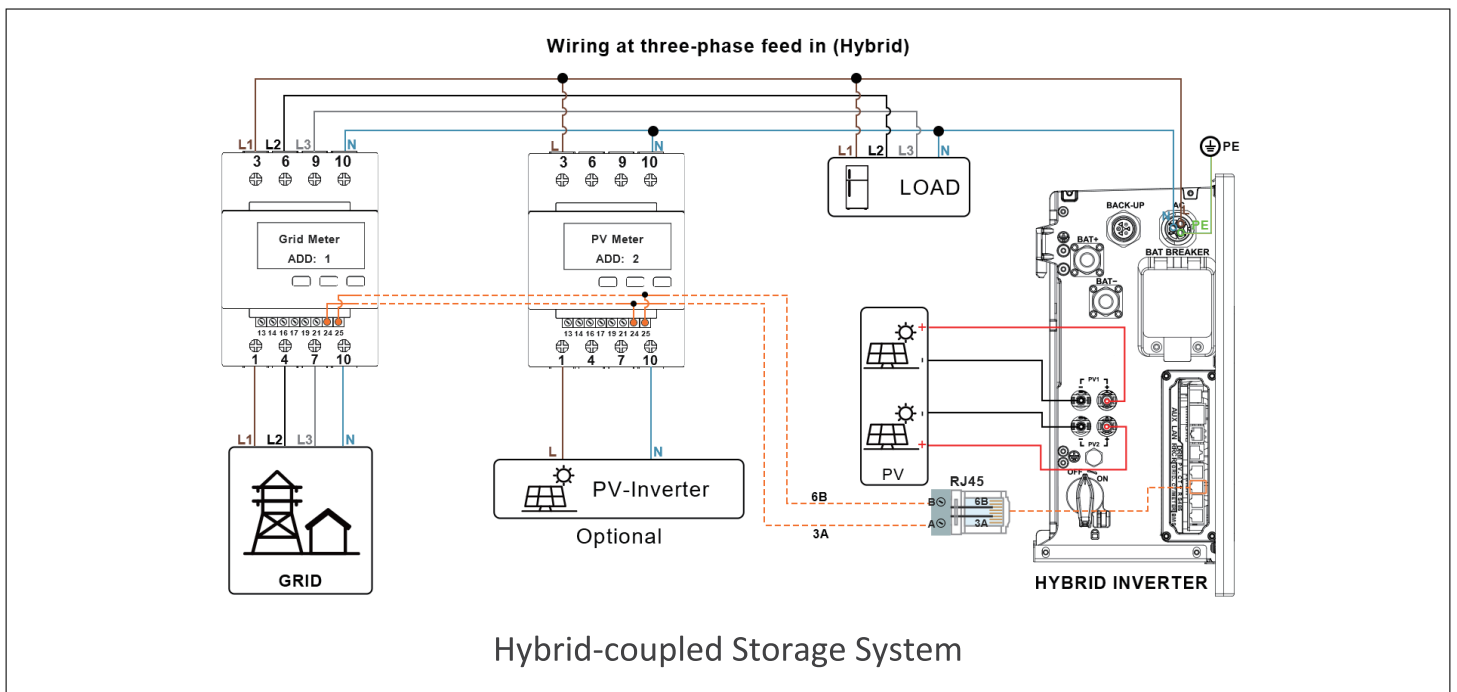
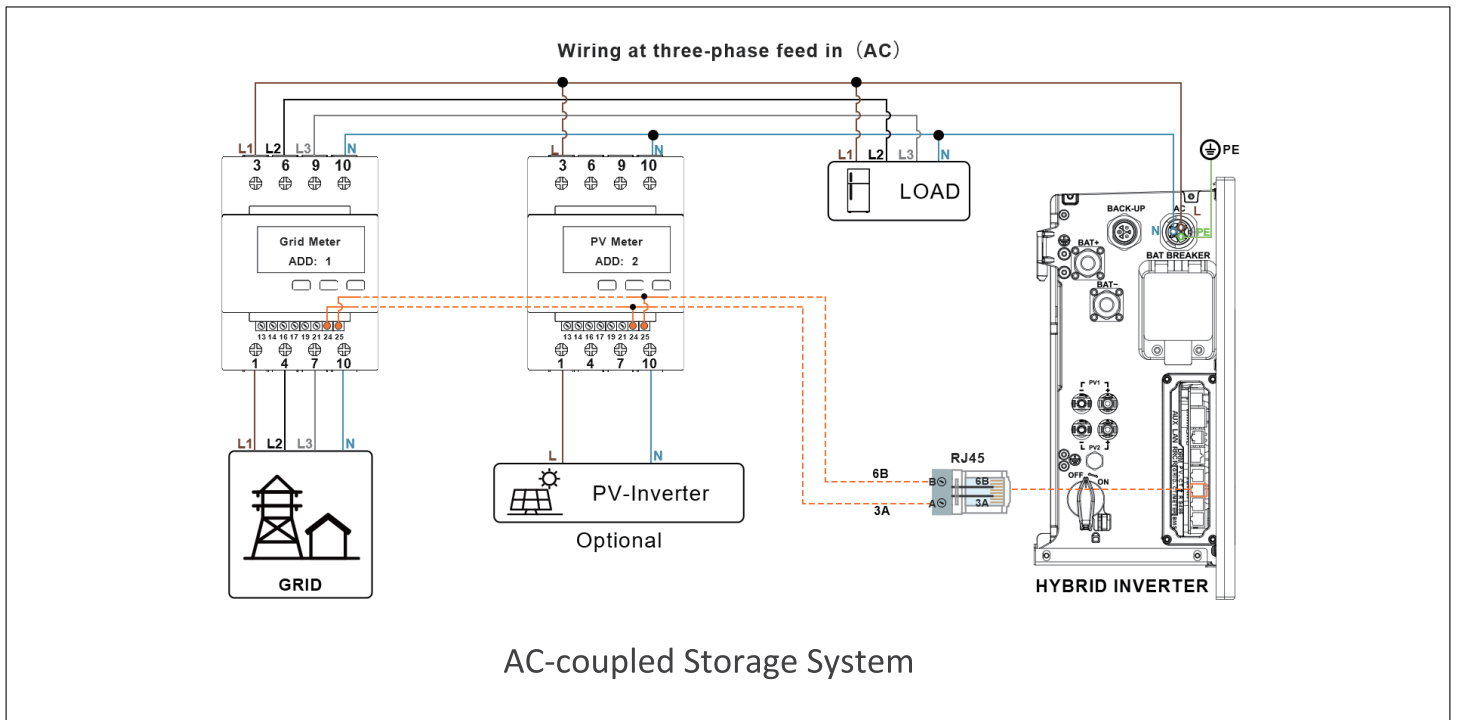
Hybrid-coupled Storage System

2. Wiring at three-phase feed in:

Wiring at three-phase feed in (DC)



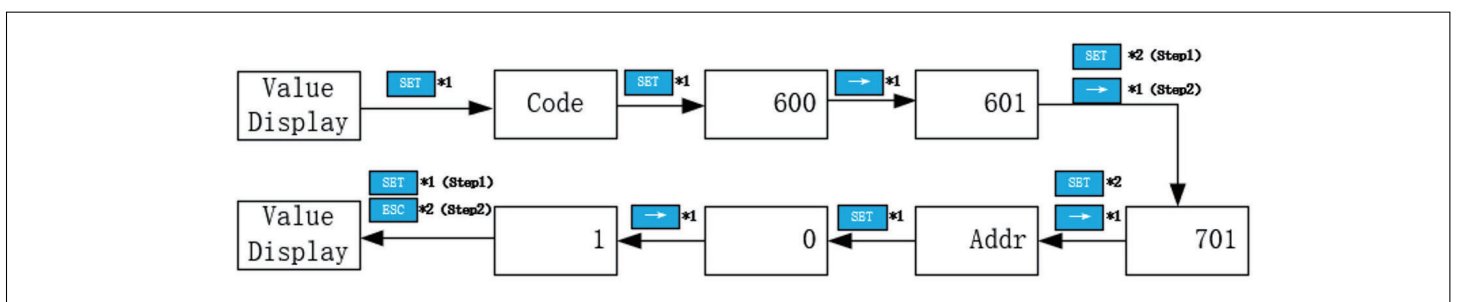
DC-coupled Storage System



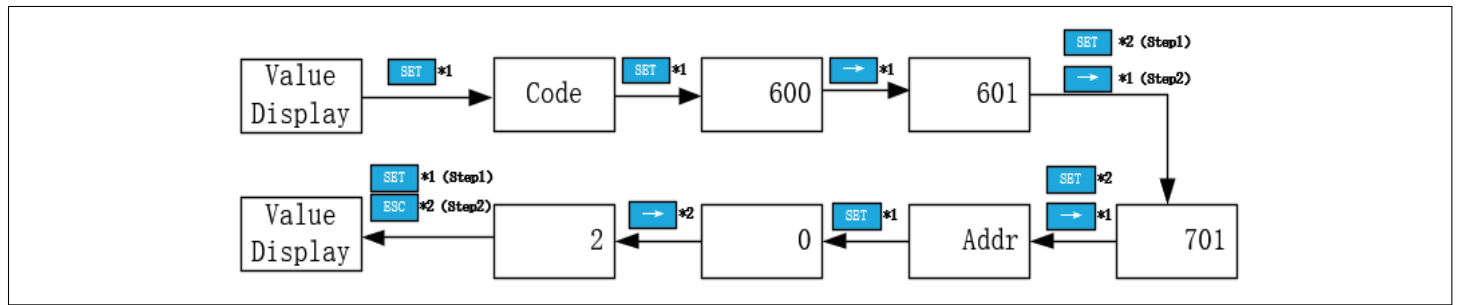
6.3.6. Configuring the Chint Meter

Model	Grid Meter Address	PV Meter Address
DTSU666-3*230V 5(80)A (without CT)	1	2

When the meter is used as Grid meter, please follow the steps below to complete the address setting.



When the meter is used as PV meter, please follow the steps below to complete the address setting.



Meter Setting on Eastman Cloud

Step 1:

When the system work mode is selected as DC, click the button under the "Grid Meter" to turn the "Meter" icon green.

When the system work mode is selected as AC or Hybrid, click the buttons under the "Grid Meter" and "PV side meter" to turn the "Meter" icon green.

Step 2:

Click "Save" and wait a few minutes to refresh the page.

When the "Meter Model" displays DTSU666 model, the setting is successful.

NOTICE	It is forbidden to tick CT to modify the CT ratio.
---------------	--

Meter Information ▼

Grid Meter

Meter CT CT ⓘ

CT CT ⓘ

Meter CT Ratio ⓘ

0

Meter Model

DTSU666-3*230V5A

PV side meter

Meter CT CT ⓘ

CT CT ⓘ

Meter CT Ratio ⓘ

0

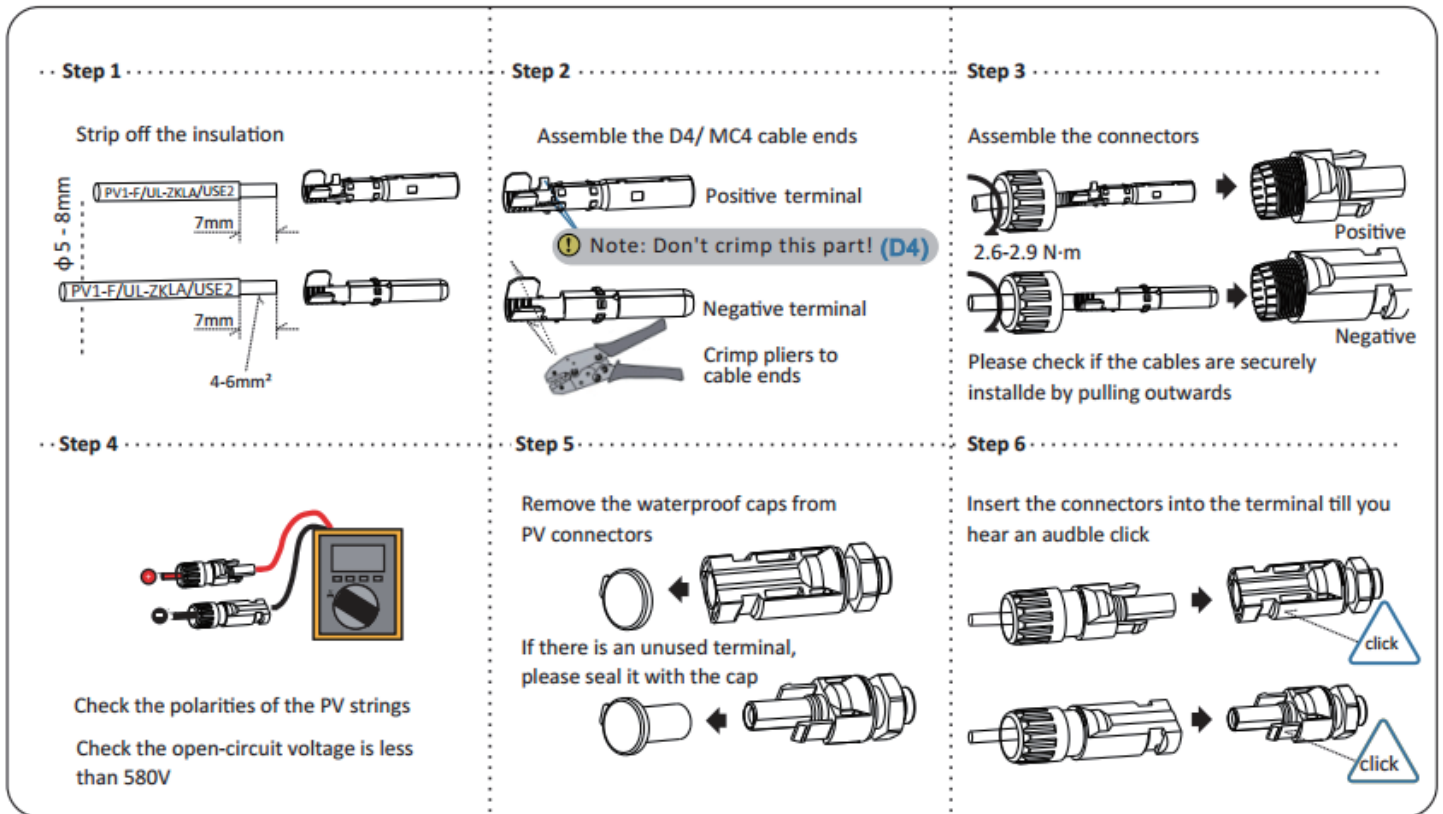
Meter Model

0

6.4. PV Connection

Please ensure the follows before connecting PV strings to the Hybrid inverter:

- Make sure the open voltage of the PV strings will not exceed the max. DC input voltage (580-Vdc). Violating this condition will void the warranty.

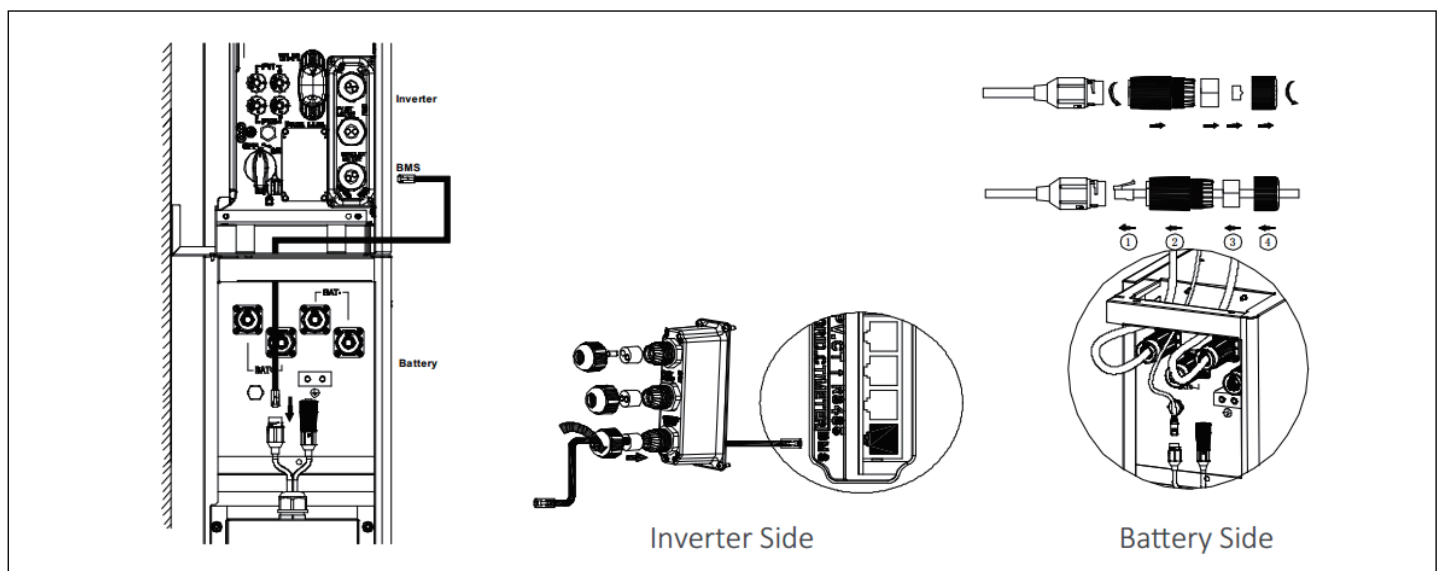


6.5. Electrical Connection Between the Inverter and Battery Packs

6.5.1. Electrical Connection Between the Inverter and Battery

Communication cable connection:

- Take out the battery communication cable from the battery package.
- Lead the battery communication cable through the cable gland of the COM connection cover of inverter, don't tighten the swivel nuts of the cable glands, insert the RJ45 plugs to the BMS communication port.
- The battery communication ports of Battery series are on the side of the battery, unscrew the 4 screws of the communication panel and remove it.
- Loosen the swivel nut of the cable gland on the battery communication panel, lead the battery communication cable through the cable gland, insert the RJ45 plugs to the BMS communication port of Battery series.
- Tighten the 4 screws of the communication panel, then tighten swivel nut of the cable gland.



⚠ DANGER

Danger to life due to short-circuiting of the battery

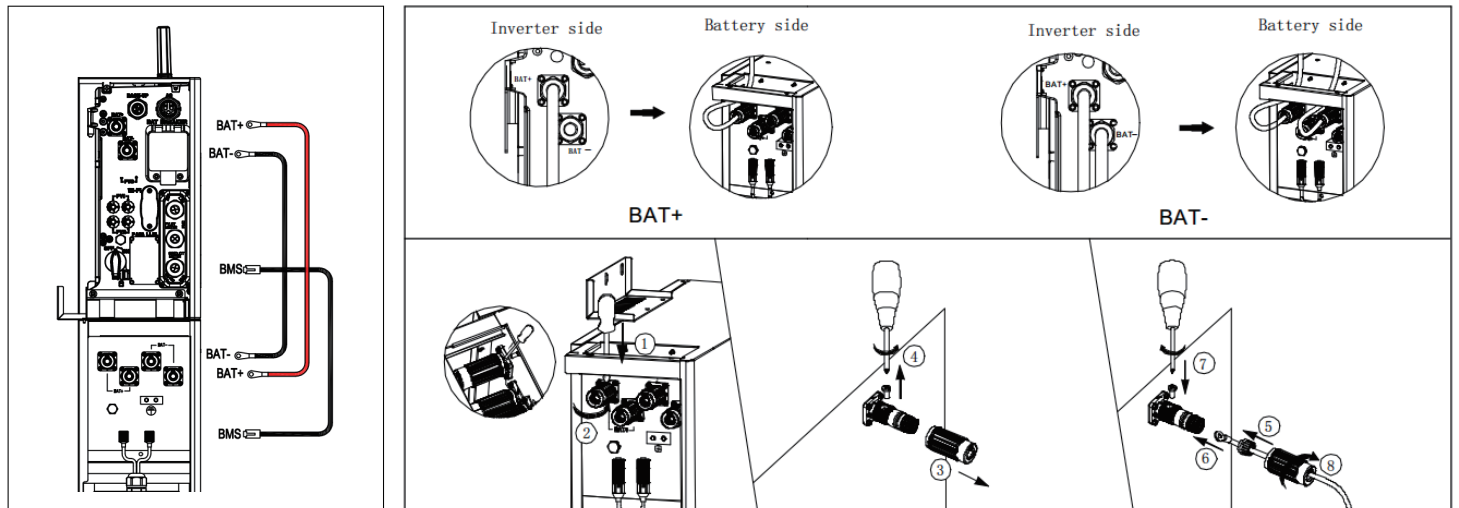
Touching the short-circuit connection of the battery results in death or lethal injuries due to electric shock and massive energy release.

- Switch off the battery breaker which is located on the right side of the battery.
- Please connect both ends of one battery power cable completely before connecting the next power cable to avoid short-circuiting of the positive and negative battery power cables.

Power cable connection:

- Take out the battery power cables from the battery package.
- Remove the protective caps from the battery power connectors.
- Connect the battery power cables to the inverter and battery packs.

Please pay attention to the cable polarity, red cable is for battery positive.



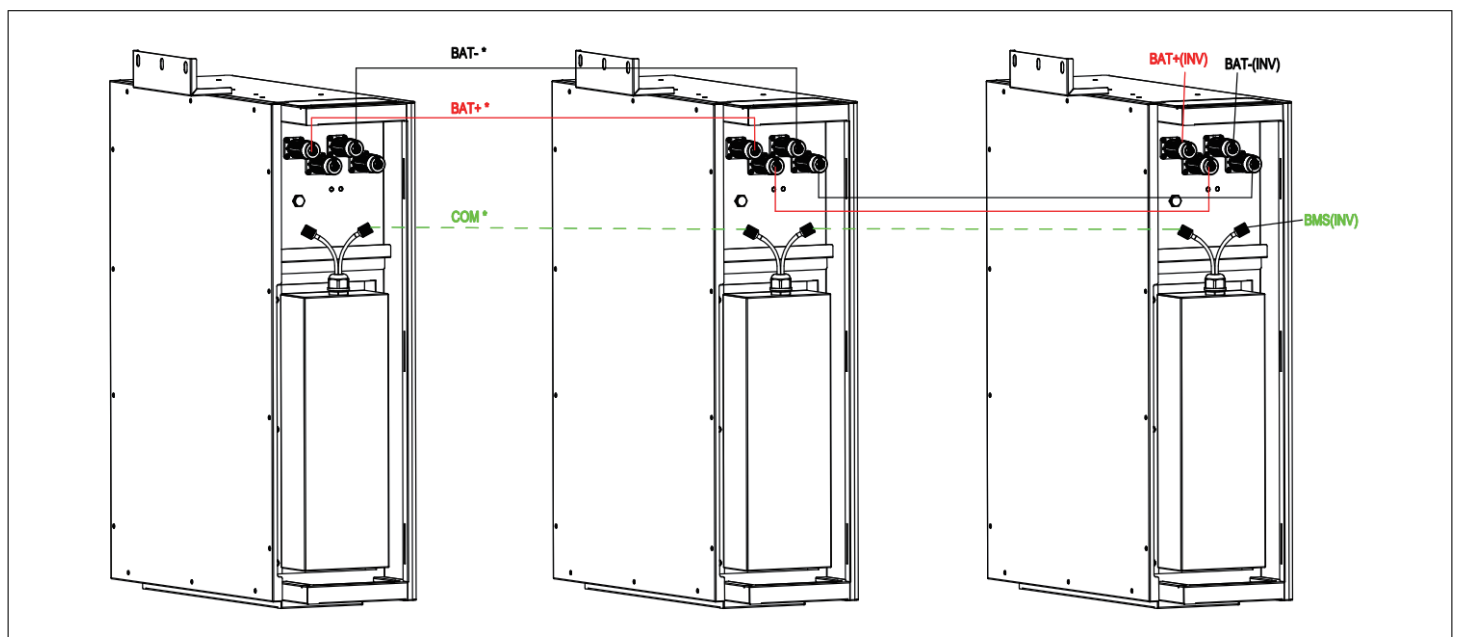
6.5.2. Electrical Connection between Batteries

For electrical connection between multiple battery packs, please follow steps as chapter 6.5.1. Electrical Connection between the Inverter and First Battery.

For grounding connection between batteries, please refer to Chapter 6.2. Grounding Connecting. You can install extra batteries up to 6 batteries in a system. Please install extra batteries by side.

NOTICE

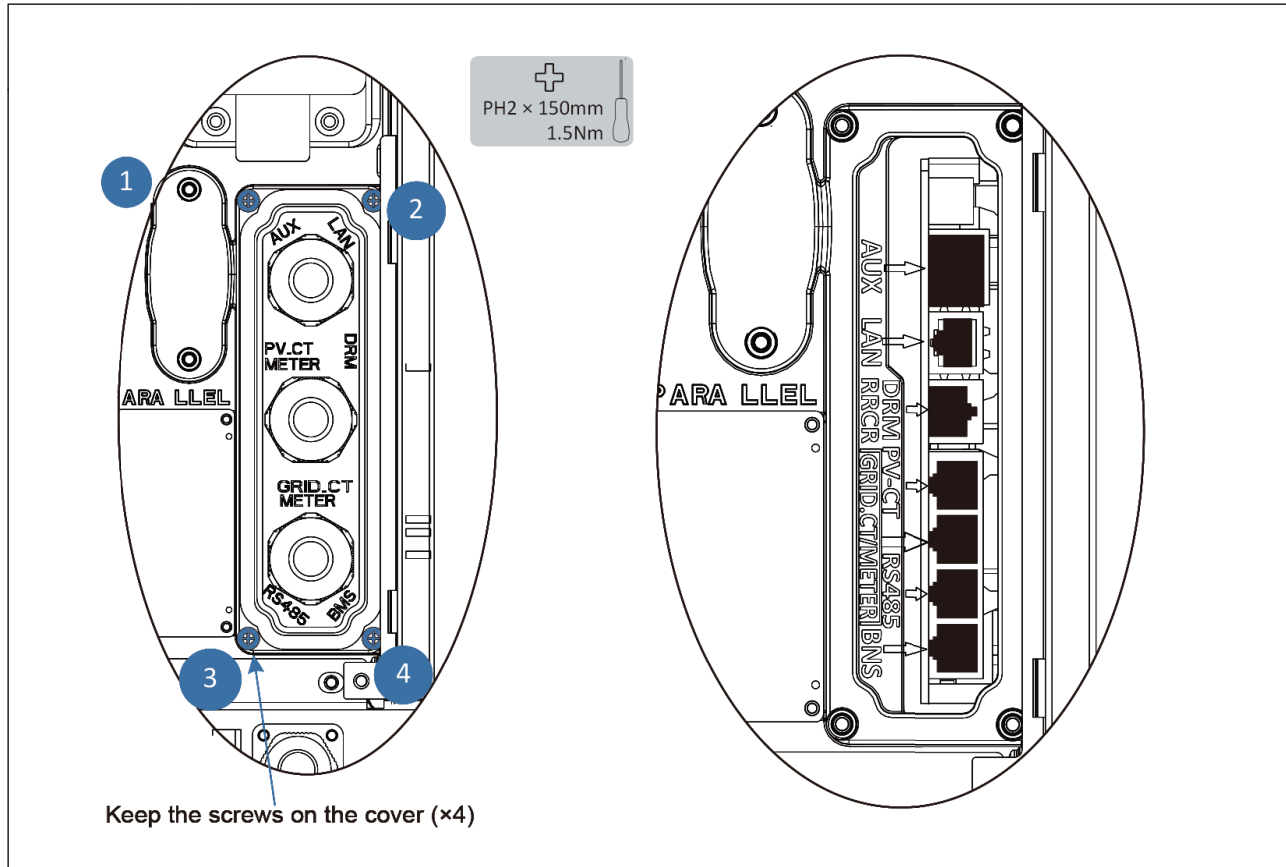
Connect the cables between the batteries, route them from the rear side of the battery when two batteries mounting side by side.



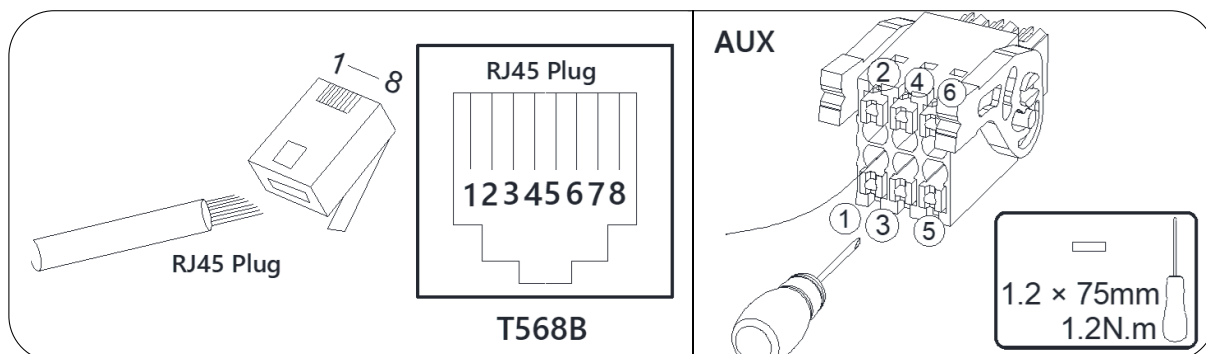
Accessory of cables with the (*) are for battery expansion installation which need to be purchased additionally.

6.5.3. AUX/LAN/PV-CT/DRM、RRCR/GRID-CT、Meter/RS485/BMS Connection

For other communication (AUX, LAN, RRCR, DRM, Meter, RS485) connection, please follow the below steps.



1. Loosen the cable glands on the COM connection cover, and then unscrew the 4 screws on the COM connection cover.
2. Lead the communication cables through the cable glands of the COM connection cover, don't tighten the swivel nuts of the cable glands.
Insert the RJ45 plugs to the relative RJ45 sockets.
 - 1) For meter wiring, refer to Chapter 6.3.5 for Meter Connection.
 - 2) If DRM support is specified, the system may only be used in conjunction with a Demand Response Enabling Device (DRED). This ensures that the system implements the commands from the grid operator for active power limitation at all times. The system and the Demand Response Enabling Device (DRED) must be connected in the same network.
Only DRMO is available for Inverter.
- 3) Take out 6 pin terminal block for AUX connection. To do wiring connection, insert a screwdriver (blade width: 1.2 mm) into the relative connection position side.
For AUX position definition, please see the AUX wiring documentation.



3. Place the COM connection cover against the inverter housing and tighten the 4 screws, at last secure the swivel nut of the cable glands.

The pin definition of the communication ports:

AUX	1	2	3	4	5	6		
	DO1_N	DO1_COM	DO1_NC	DI_negative	DI_positive	GND		
DRM	1	2	3	4	5	6	7	8
	DRED 1/5	DRED 2/6	DRED 3/7	DRED 4/8	REF GEN/0	COM LOAD/0	/	/
PV_CT	1	2	3	4	5	6	7	8
	PV_CT-	PV_CT+	RS485_A7	NC	NC	RS485_B7	NC	NC
GRID_CT / METER	1	2	3	4	5	6	7	8
	GRID_CT-	GRID_CT+	RS485_A7	NC	NC	RS485_B7	NC	NC
RS485	1	2	3	4	5	6	7	8
	13.5V	DEBUG_RX-D_COM	GND	RS485_B5	RS485_A5	NC	DEBUG_TX-D_COM	NC
BMS	1	2	3	4	5	6	7	8
	NC	RS485_A4	NC	CAN1_H	CAN1_L	NC	RS485_B4	NC

07 POWERING ON AND OFF THE SYSTEM

7.1. Powering on the System

Procedure

Step1: Switch on the battery breaker of the batteries.

Step2: Switch on the battery breaker which is on the side of the Hybrid inverter.

Step3: Press the battery button, if there are more than one battery, the button for each battery should be pressed within 5s of the previous one.

Step4: Switch on the AC breaker between the grid port of the Hybrid inverter and the grid.

Step5: Switch on the AC breaker between the backup port of the Hybrid inverter and the loads.

Step6: Switch on the PV switch on the side of the Hybrid inverter if there is any.

Step7: Switch on the AC breaker(if there is any) between the PV inverter and the grid.

7.2. Powering off the System

⚠ WARNING

After the energy storage system is powered off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, put on protective gloves and operate the product 5 minutes after the power-off.

Procedure

Step1: Switch off the AC breaker between the Hybrid inverter and the load.

Step2: Switch off the AC breaker between the Hybrid inverter and the grid.

Step3: Switch off the PV switch on the side of the Hybrid inverter if there is any.

Step4: Switch off the PV switch between the PV string and the Hybrid inverter if there is any.

Step5: Switch off the battery breaker which is on the side of the Hybrid inverter.

Step6: Long press 5s the power button of the battery.

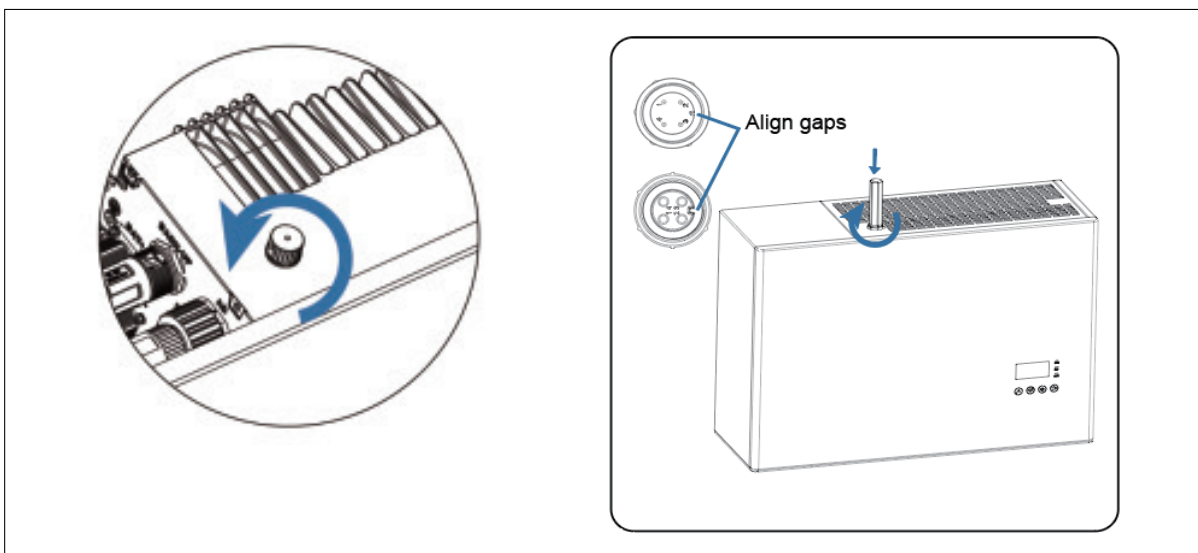
Step7: Switch off the battery breaker of the battery.

8.1. Checking Before Power-On

No.	Check Item	Acceptance Criteria
1	Mounting environment	The mounting space is proper, and the mounting environment is clean and tidy, without foreign objects.
2	Battery pack and inverter mounting	The battery pack and inverter are mounted correctly, securely, and reliably.
3	Wi-Fi mounting	The Wi-Fi module is mounted correctly, securely, and reliably.
4	Cable layout	Cables are routed properly as required by the customer.
5	Cable tie	Cable ties are secured evenly and no burr exists.
6	Grounding	The ground cable is connected correctly, securely, and reliably.
7	Switch and breakers status	The PV switch (if there is any) and battery breakers and all the breakers connecting to the product are OFF.
8	Cable connections	The AC cables, PV cables (if there is any), battery power cables, and communication cables are connected correctly, securely, and reliably.
9	Unused power terminals	Unused power ports and communication ports are blocked by watertight caps.

8.2. Install the Wi-Fi Module.

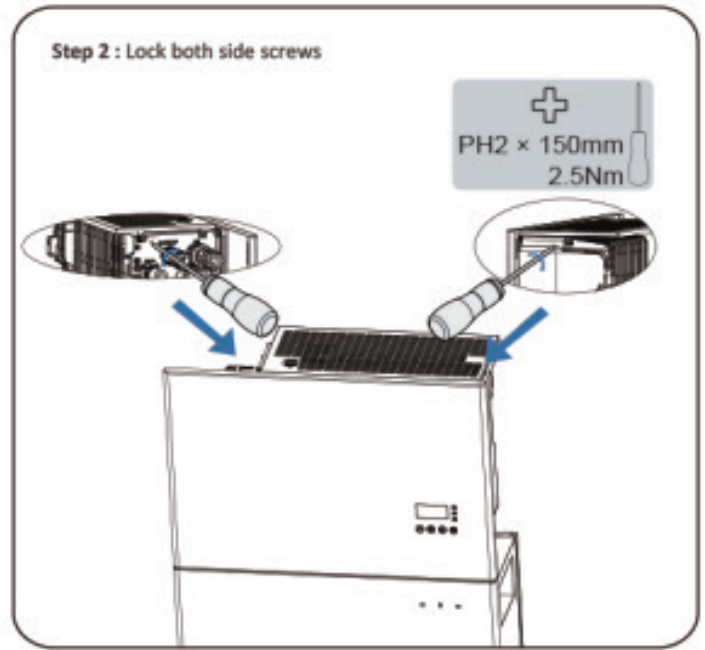
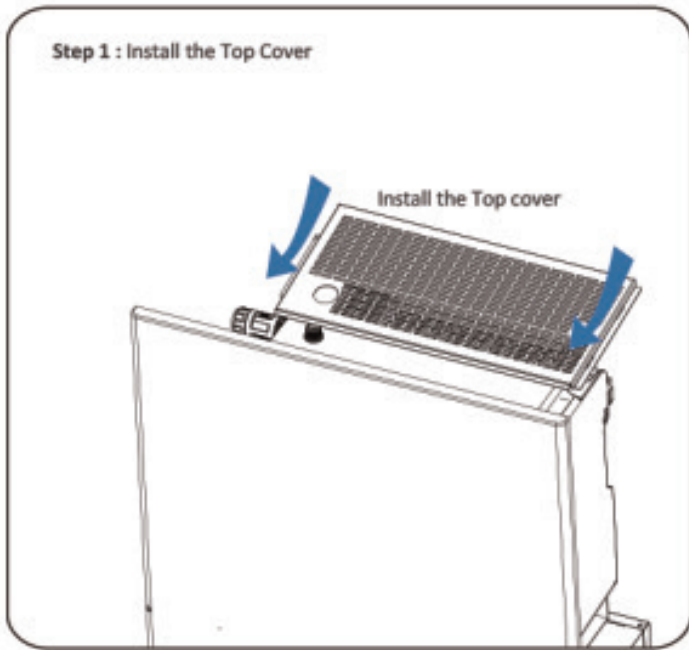
Remove the Wi-Fi protection cover and screw the Wi-Fi module.



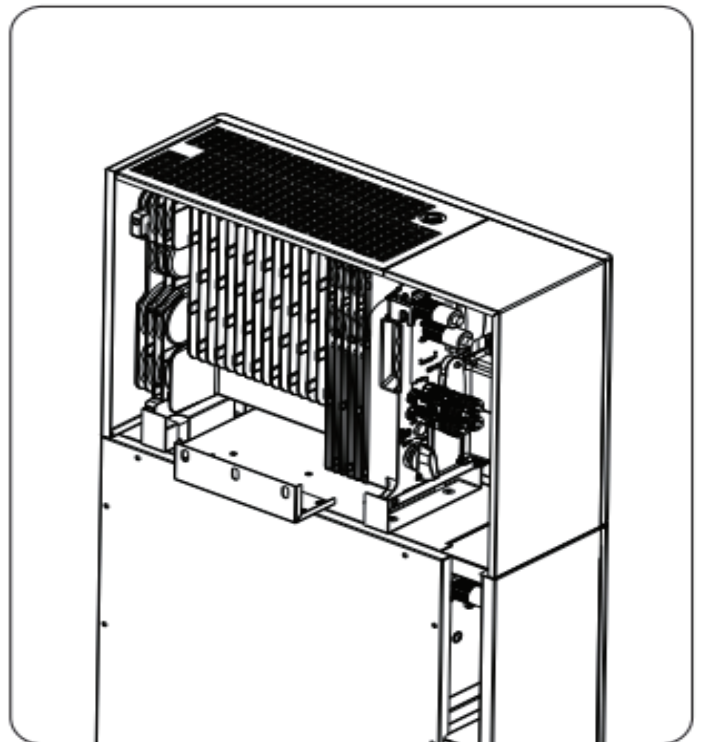
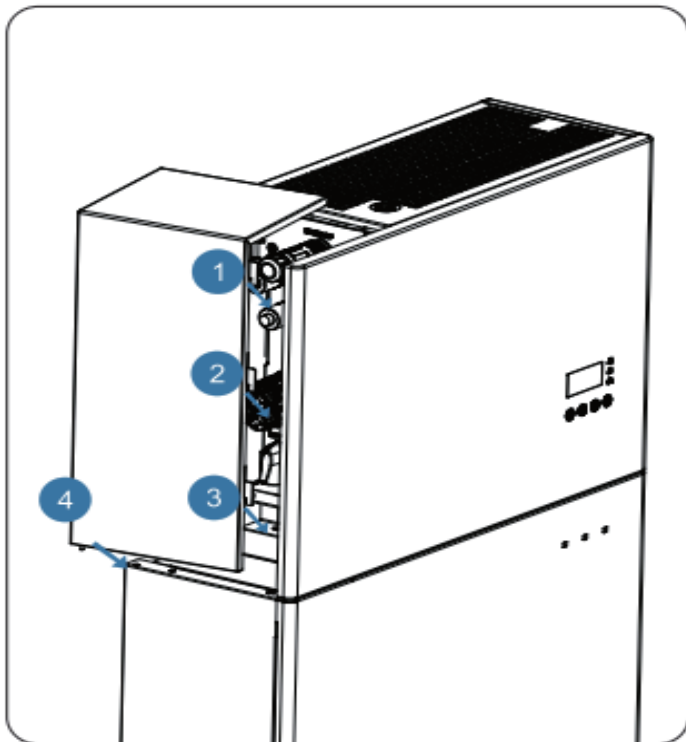
8.3. Powering on the System and Install the Battery and inverter plastic decorative

After finishing electrical connection of energy storage system, do the following operations.

- Check the voltage range and frequency range of the grid and the installation of CT(s) or meter(s).
- Install the top and right decorative cover of the inverter.



- Follow the instructions in Chapter 8.1. to powering on the system.
- Install the left decorative cover of the inverter.



9.1. Removing the Product

Procedure

- Step 1:** Power off the energy storage system by following instructions in Chapter 8.2. Powering Off the System.
- Step 2:** Disconnect all cables from the product, including communication cables, PV power cables, battery power cables, AC cables, and PE cables.
- Step 3:** Remove the WiFi module.
- Step 4:** Remove the product from the wall bracket. Remove the expansion battery from the wall bracket.
- Step 5:** Remove the wall brackets.

9.2. Packing the Product

If the original packaging is available, put the product inside it and then seal it using adhesive tape. If the original packaging is not available, put the product inside a suitable cardboard box and seal it properly.

9.3. Disposing of the Product

- If the product service life expires, dispose of it according to the local disposal rules for electrical equipment and electronic component waste.
- Dispose of the packaging and replaced parts according to the rules at the installation site where the device is installed.
- Do not dispose the product with normal domestic waste.



10.1. Routine Maintenance

Normally, the energy storage system need no maintenance or calibration.

However, in order to maintain the accuracy of the SOC, it is recommended to perform a full charge calibration for SOC (charging battery until the charging power is 0) on the battery at regular intervals (such as two weeks).

Disconnect the system from all power sources before cleaning. Clean the housing, cover and display with a soft cloth.

To ensure that the energy storage system can operate properly in the long term, you are advised to perform routine maintenance on it as described in this chapter.

Maintenance checklist

Check Item	Acceptance Criteria	Maintenance Interval
Product cleanliness	The heatsink at the back of the product are free from obstacles or dust.	Once every 6 to 12 months
Product visible damage	The product are not damaged or deformed.	Once every 6 months
Product running status	<ol style="list-style-type: none"> The product operate with no abnormal sound. All parameters of the product are correctly set. Perform this check when the product is running. 	Once every 6 months
Electrical connections	<ol style="list-style-type: none"> Cables are securely connected. Cables are intact, and in particular, the cable jackets touching the metallic surface are not scratched. Unused cable glands are blocked by rubber sealing which are secured by pressure caps. 	Perform the first maintenance 6 months after the initial commissioning. From then on, perform the maintenance once every 6 to 12 months.

CAUTION Risk of burns due to hot heatsink and housing

The heatsink and housing of the inverter can get hot during operation.

- During operation, do not touch any parts other than the cover.
- Wait approx. 30 minutes before cleaning until the heatsink has cooled down.

10.2. Troubleshooting

10.2.1. Inverter Error Troubleshooting

Error No.	Error description	Troubleshooting
100007	Insulation_fault	<ol style="list-style-type: none"> Check whether PV cable connection is reliable. Check whether PV cable is damaged.
100008	GFCI_fault	Restart system and check whether the fault is existing.
100009	Leakage current test failure	

100025	BAT_OVP	Check whether the actual battery voltage exceeds the battery charging cut-off voltage by more than 20V.
100026	BAT_UVP	Check whether the actual battery voltage is lower than the battery discharge cut-off voltage.
100042	Output_short_circuit	<ol style="list-style-type: none"> 1. Use a multimeter to test the impedance of the off grid output. If it is small, check whether the wiring is correct. 2. Restart system, if error still exists, please call the service center.
100043	Output_overload	<ol style="list-style-type: none"> 1. Check whether the load exceeds the rated power. 2. Restart system, if error still exists, please call the service center.
100043	Grid Load Reverse	<ol style="list-style-type: none"> 1. Check whether cables are reversed (whether Grid cable is connected to the Backup side). 2. Restart system, if error still exists, please call the service center.
100144	LPE Reverse	<ol style="list-style-type: none"> 1. Check whether the L cable is connected to the Grounding. 2. Restart system, if error still exists, please call the service center.
100160	DCI	Restart system to see if the fault still exists. If still exists, please call the service center.
100161	SW Consistency	Perform the remote upgrading again and ensure that the version of CPU1 and CPU2 upgrade files is the same.
100162	N-N Reverse Lost	<ol style="list-style-type: none"> 1. The system installed in Australia needs to check whether N-N is short-circuited. 2. If not in Australia, set the safety standard correctly. 3. Restart system, if error still exists, please call the service center.
100220	inv_line_short	<ol style="list-style-type: none"> 1. Check whether the load is short-circuited connected. 2. Restart system, if error still exists, please call the service center.
110000	Bat over-voltage alarm	Check that the actual battery voltage is 10V higher than the battery charging cut off voltage.
110001	Bat under-voltage alarm	Check that the actual battery voltage is 10V higher than the battery discharging cut-off voltage.
110002	output_overload_alarm	Check whether the load exceeds 0.95 of the rated power.

110019	Bat Reverse	Check whether battery positive and negative connections are reversed.
110021	Grid Loss	<ol style="list-style-type: none"> 1. Wait for the Grid power return to normal. 2. If Grid is normal, check the connections to the grid terminal. 3. Restart system, if error still exists, please call the service center.
110022	Grid Volt	
110023	Grid Freq	
110024	10min Grid Volt	
110026	PE Loss	<ol style="list-style-type: none"> 1. Check whether the grounding cable is disconnected. 2. Restart system(This warning does not affect system running).
110027	LN Reverse	<ol style="list-style-type: none"> 1. Check whether the Grid L/N cable are reversed connected. 2. Restart system, if error still exists, please call the service center.
110028	Low Temperature	<ol style="list-style-type: none"> 1. Wait for the temperature to return to normal (above -20 °C). 2. If temperature is normal, restart system, if error still exists, please call the service center.
110029	GFCI	<ol style="list-style-type: none"> 1. Check whether there is leakage current in system cables. 2. If no abnormal connection, but still error frequently, please call the service center.
110033	Island	Normal protection mode, no action is required.
110034	Fan Abnormal	Restart system, if error still exists, please call the service center.
110035	N Loss	<ol style="list-style-type: none"> 1. Check whether the Grid N cable is disconnected. 2. Restart system, if error still exists, please call the service center.
110039	Machine Type	Restart system, if error still exists, please call the service center.
110040	Inv Volt Low	<ol style="list-style-type: none"> 1. Check whether the Backup load power exceeds the inverter rated power. 2. Restart system, if error still exists, please call the service center.
110047	Bus Under	<ol style="list-style-type: none"> 1. Wait for the Grid power restore to normal. 2. Charge the battery and wait until the battery restore.

110051	Reduce PBy Over Freq	Wait for the Grid power restore to normal.
110052	Reduce PBy Over Volt	Wait for the Grid power restore to normal.
110053	Reduce PBy Over Temp	Wait for the inverter temperature returns to normal.
110054	HVRT	Wait for the Grid power restore to normal.
110055	LVRT	Wait for the Grid power restore to normal.
110056	Bat Open	Check the battery circuit breaker and the battery circuit breaker on the inverter are on.
110060	EMS CAN ALARM	Restart system, if error still exists, please call the service center.
110061	EMS SCI ALARM	Restart system, if error still exists, please call the service center.
110074	PV Over Volt	<ol style="list-style-type: none"> 1. Check whether the configured voltage of the PV panel is greater than 580V(Use a multimeter to measure the PV terminal voltage). 2. Restart system, if error still exists, please call the service center.
110082	N-N Reverse Lost	<ol style="list-style-type: none"> 1. The system installed in Australia needs to check whether N-N is short-circuited. 2. If not in Australia, set the safety standard correctly. 3. Restart system, if error still exists, please call the service center.
110083	bat_num_abnormal	Restart system, if error still exists, please call the service center.

10.2.2. Battery Protection Troubleshooting

LED Indicator	Error Code	Description	Troubleshooting
Yellow LEDs on or Yellow LEDs flash once per second.	1	Temperature difference	Wait for automatic recovery. If the problem is not be solved yet, please call the service center.
	3	High Temperature	Stop discharging and charging until this code is eliminated and wait for the temperature to drop.
	4	Low-temperature discharge	Stop discharging until this code is eliminated and wait for the temperature to rise.

Yellow LEDs on or Yellow LEDs flash once per second.	5	Over-current charge	Wait for automatic recovery. If the problem is not be solved yet, please call the service center.
	6	Over-current discharge	
	8	Cell overvoltage	
	9	Cell undervoltage	Stop discharging and call the service immediately.
	11	Low-temperature charge	Stop discharging until this code is eliminated and wait for the temperature to rise.

NOTE

In the case of work mode, if the protection code 9 appears, please press the power button of the battery 5 times within 10 seconds, the BMS will be forced to turn on the MOSFET of discharge so that the inverter can detect the battery open voltage and charge the battery.

10.2.3. Battery Error Troubleshooting

LED Indicator	Error Code	Description	Troubleshooting
Yellow LEDs on or Yellow LEDs flash once per second.	Error 01	Hardware error	Wait for automatic recovery. If the problem is not be solved yet, please call the service center.
	Error 05	Hardware error	
	Error 06	Circuit breaker open	Switch on circuit breaker after powering off the battery.
	Error 08	LMU disconnect(slave)	Reconnect the BMS communication cable.
	Error 09	SN missing	Call for service.
	Error 10	LMU Disconnect(master)	Reconnect the BMS communication cable.
	Error 11	Software version inconsistent	Call for service.
	Error 12	Multi master	Restart all batteries.
	Error 13	MOS over temperature	Power off the battery and power on the battery after 30minutes.

	Error 14	Insulation fault	Restart battery and in case the problem is not resolved, call for service.
	Error 15	Total voltage fault	Restart battery and in case the problem is not resolved, call for service.

11 SPECIFICATION

11.1. Datasheet of Inverter

Item	ES-INV-SPH-5K	ES-INV-SPH-3.6K
Input DC (PV side)		
Recommended max. PV power	10000W	7200W
Max. PV input voltage	580 V	
Rated voltage	360 V	
Start-up voltage	90 V	
MPPT voltage range	100 ~ 550 V	
Max. Input Current Per MPPT	15 A / 15 A	
Max. Short Circuit Current Per MPPT	18.75 A / 18.75 A	
MPPT Number	2	
Max Input Strings Number Per MPPT	1	
Battery		
Battery Type	Li-ion	
Battery Voltage Range	80 ~ 450 V	

Maximum Charging Power	5 kW	
Maximum Charge/ discharge current	60 A / 60 A	
Communication	CAN	
Output AC (Back-up)		
Rated output power	5 kW	3.68 kW
Max Apparent Output Power	5 kVA	3.68 kVA
Back-up switch time	<20 ms	
Rated output voltage	L/N/PE, 230 V	
Rated Frequency	50/60 Hz	
Rated output current	21.7 A	15.7 A
THDv(@linear load)	< 3%	
Input AC (Grid side)		
Rated Output Current	L/N/PE, 230 V	
Rated Frequency	50/60 Hz	
Rated Input Power	10 kW	7.2kW
Max. input current	43.5 A	31.3A
Output AC(Grid side)		
Rated Output power	5 kW	3.68 kW
Max. Apparent Output Power	5 kVA	3.68 kVA

Operation Phase	Single phase	
Rated Grid Voltage	L/N/PE, 230 V	
Grid Voltage Range	180 ~ 270 V	
Rated Grid Frequency	50 / 60 Hz	
Rating Grid Output Current	21.7 A	15.7 A
Power Factor	-0.8 ~ +0.8	
Thdi	< 3%	
Protection Class	I	
Overvoltage Category	III	
Efficiency		
Max Efficiency	97%	
EU Efficiency	96.2%	
Protection		
Anti-Islanding Protection	Integrated	
Insulation Resistor Detection	Integrated	
Residual Current Monitoring Unit	Integrated	
Output Over Current Protection	Integrated	
Output Short Protection	Integrated	
Output Overvoltage Protection	Integrated	

DC Reverse Polarity Protection	Integrated	
PV Overvoltage Protection	Integrated	
PV Switch	Integrated	
Battery Breaker	Integrated	
General data		
Dimensions (W*H*D)	590*405*205 mm	
Weight	19.5kg	18kg
Topology	Transformerless	
Operation Temperature Range	-25 ~ +60 °C	
Ingress Protection	IP65	
Noise Emission	<30 dB(A) @1m	
Cooling Concept	Natural convection	
Max. Operation Altitude	3000 m	
Grid Connection Standard	VDE-AR-N 4105:2018, G98, G99, C10/11:2021, NTS 631, RD647:2020 UNE 217002:2020, CEI 0-21, VDE 0126-1-1, NRS 097-2-1, AS/NZS 4777.2:2020, EN 50549-1	
Safety/ EMC Standard	IEC/EN 62109-1, IEC/EN 62109-2, IEC/EN 62477-1:2012	
Features		
PV Connection	Vaconn H4 connectors/MC4 (optional)	
Grid Connection	Vaconn	
Back-up Connection	connectors	

BAT Connection	connectors
Communication	LAN, Wi-Fi (optional)
Warranty	5 years standard

11.2. Datasheet of Battery

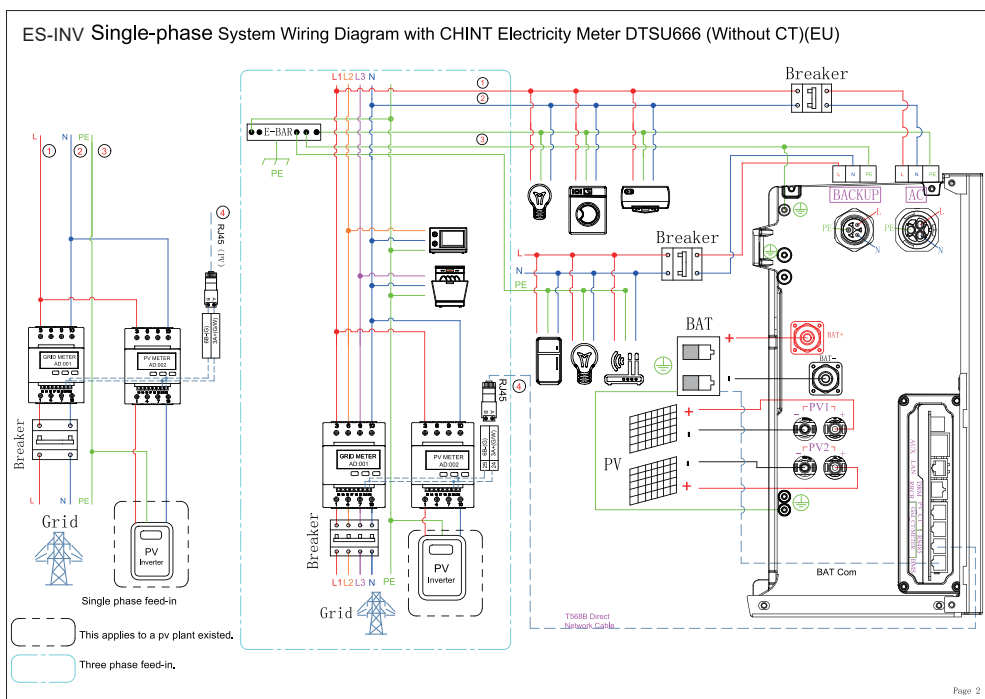
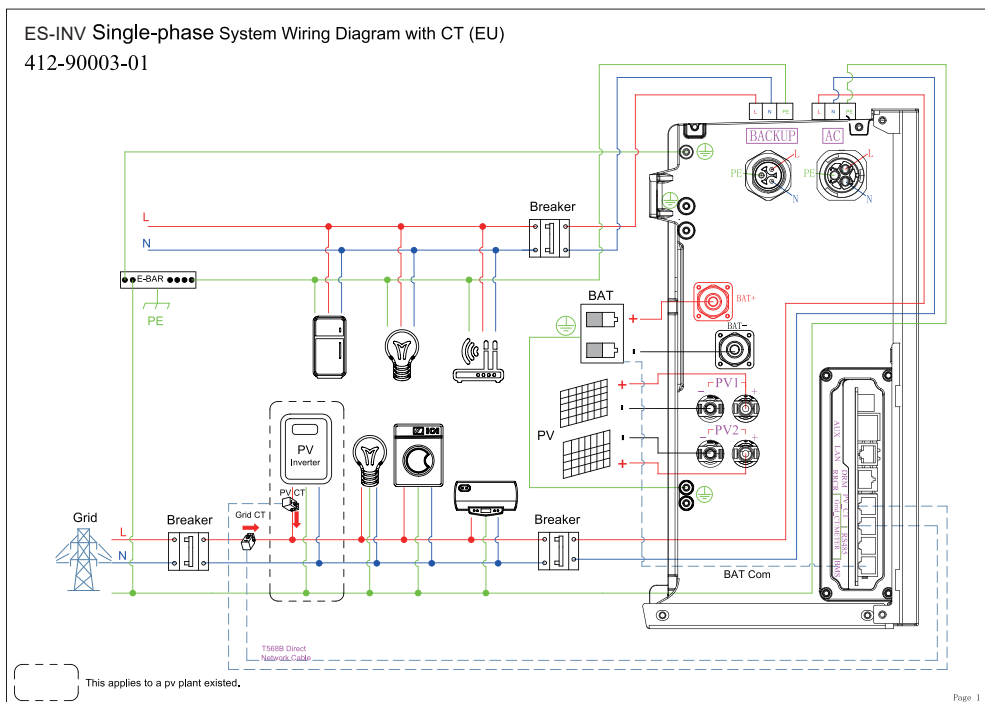
Model	ES-BAT-10.1P
Battery type	LFP (LiFePO4)
Weight	90 kg
Dimension (W*D*H)	590 * 205 * 750 mm
Ingress protection	IP65
Energy capacity	10.1 kWh
Usable capacity	9.6 kWh
DoD	95%
Nominal voltage	96 V
Operating voltage range	90 ~ 108 V
Max. Charging / discharging current *	52.5 A
Operating temperature range	Charge: 0<T<50 °C / Discharge: -10<T<50 °C
Monitoring parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature
BMS communication	CAN

System	
Safety	IEC 62619:2017, IEC 62040:2017
Warranty	5 Years product warranty, 10 Years performance warranty
Transportation	UN38.3

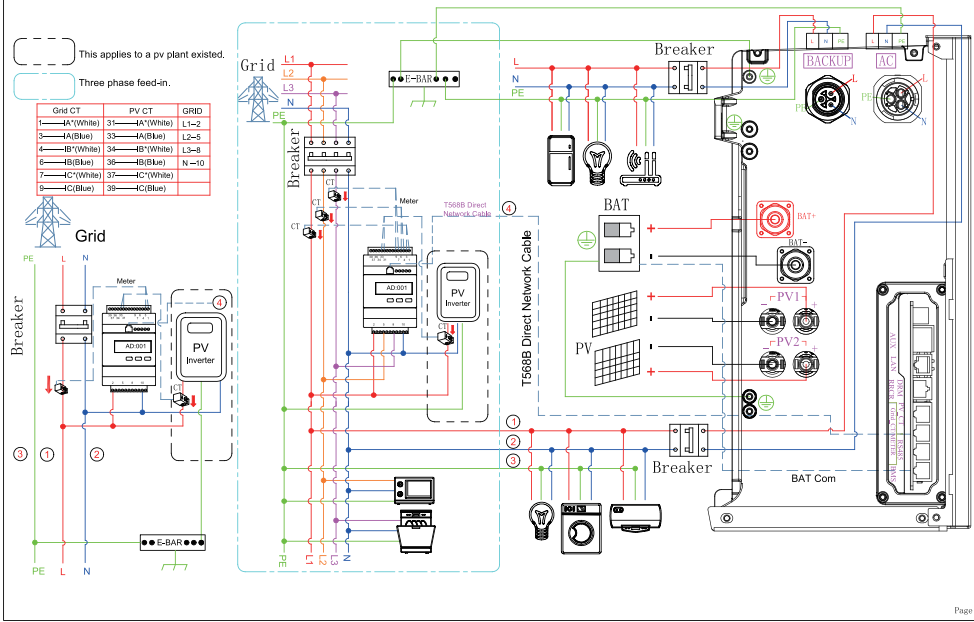
* Max. charge/discharge current derating will occur related to temperature and SOC.

Appendix 1: System Overview

Please see the following wiring diagram of the system principle, divided into European and Australian versions.



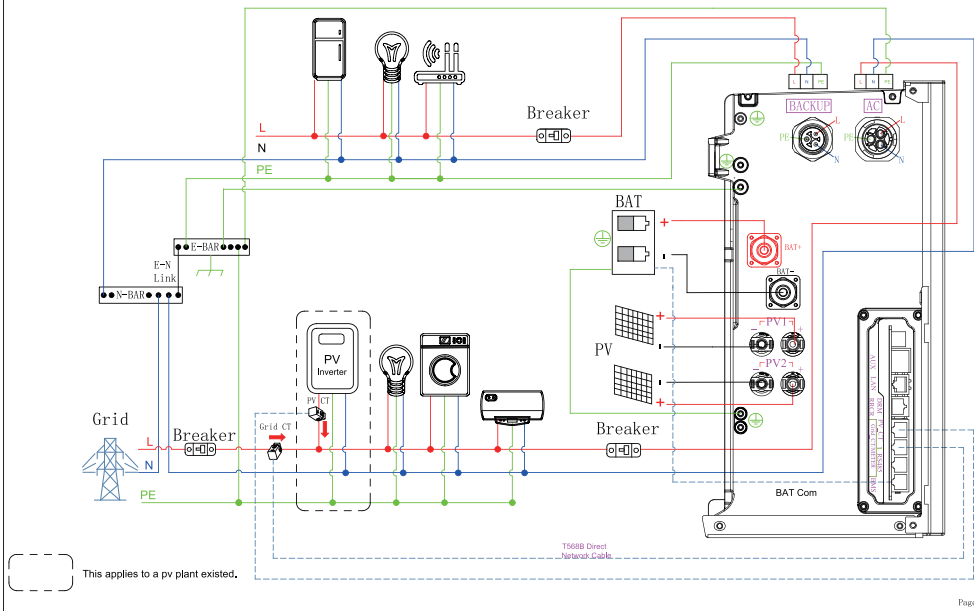
ES-INV Single-phase System Wiring Diagram with CHINT Electricity Meter DTSU666 (With 3CT or 6CT)(EU)



ES-INV Single-phase System Wiring Diagram with CT

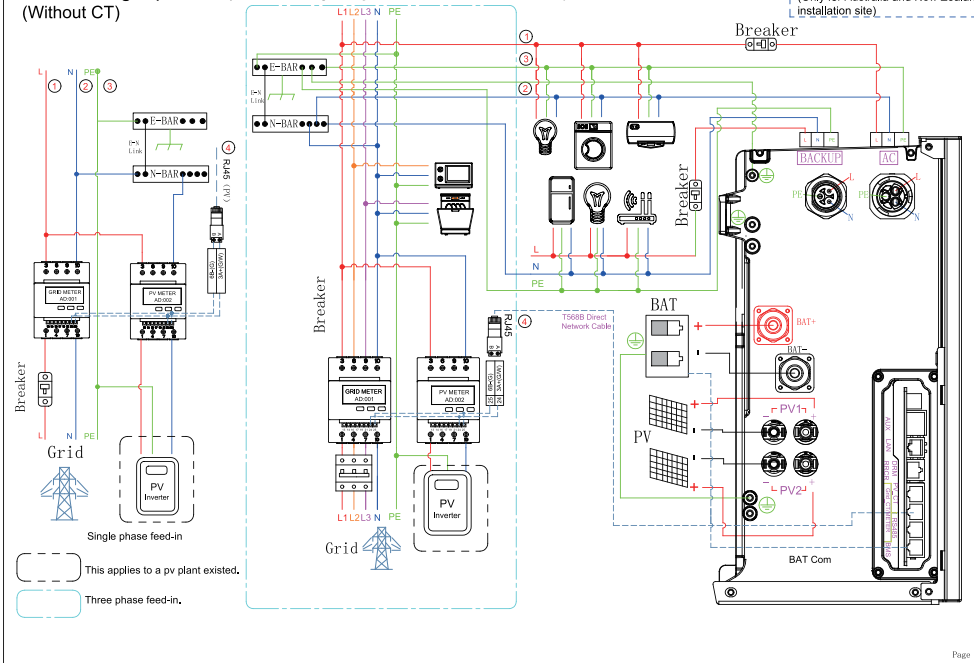
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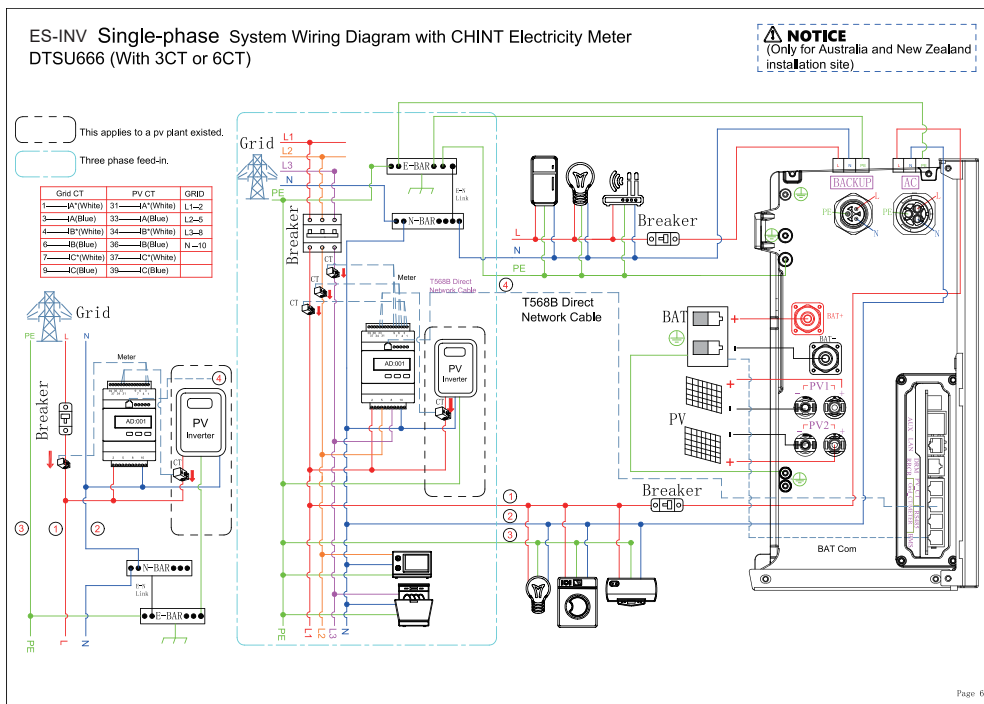
NOTICE
(Only for Australia and New Zealand installation site)



ES-INV Single-phase System Wiring Diagram with CHINT Electricity Meter DTSU666 (Without CT)

NOTICE
(Only for Australia and New Zealand installation site)





Appendix 2: Regional Application Standard

Please check with your local grid company and choose the correspond Regional Application Standard, the power quality modes Volt-var and Volt-Watt will be running automatically. (Only for regions with AS/NZW 4777.2 safety regulations).

Regional Application Standard	Electric Company
Australia A	N/A
Australia B	N/A
Australia C	N/A
New Zealand	N/A
Vector	New Zealand Vector



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